Millry Telephone LD, LLC
PO Box 561
30433 Highway 17
Millry, Alabama 36558
251 846-2911

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2019 covering the prior calendar year (2018)

Date filed: February 25th, 2019

Name of company covered by this certification: Millry Telephone LD, LLC

Form 499 Filer ID: 830689

Name of signatory: Annice H. Jordan

Title of signatory: Vice-President of Millry Telephone Company, Inc.,
Millry Telephone LD, LLC's Sole Member

In response to the Federal Communications Commission's ("Commission") rules and policies, Millry Telephone LD, LLC (the "Company") states as follows:

I, Annice H. Jordan, certify that I am an officer of the Company named above, and acting as an agent of the Company, that I have personal knowledge that the Company has established operating procedures that are adequate to ensure compliance with the Commission's Customer Proprietary Network Information ("CPNI") rules, as set forth in 47 C.F.R. § 64.2001, *et seq*.

Attached to this certification is an accompanying statement explaining how the Company's procedures ensure that the Company is in compliance with the requirements set forth in section 64.2001, *et seq.* of the Commission's rules, including those mandating the adoption of CPNI procedures, training, recordkeeping and supervisory review.

The Company has not taken any actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission) against data brokers in the past year.

The Company has not received any customer complaints in the past year concerning the unauthorized release of CPNI, including unauthorized access to or disclosure of CPNI.

The Company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17, which requires truthful and accurate statements to the Commission. The Company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed Annice H Jordan

Before the
Federal Communications Commission
Washington, D.C. 20554

ANNUAL 47 C.F.R. § 64.2009(e) CPNI COMPLIANCE STATEMENT OF MILLRY TELEPHONE LD, LLC

EB Docket No. 06-36

In compliance with the annual certification required under 47 C.F.R. § 64.2009(e), the undersigned officer of Millry Telephone LD, LLC ("Millry Telephone LD") files the following statement of compliance with the requirements set forth in 47 C.F.R. § 64.2001, *et seq.* on behalf of Millry Telephone LD:

1. I have personal knowledge that Millry Telephone LD has implemented a system by which the status of a Customer's Proprietary Network Information ("CPNI") approval can be clearly established prior to the use of CPNI.

2. I have personal knowledge that Millry Telephone LD obtains written approval for the use of its customers' CPNI and that Millry Telephone LD has notified its customers of their right to restrict Millry Telephone LD's use of, disclosure of and access to their CPNI prior to obtaining such written approval. Each customer's record contains a designation identifying whether or not Millry Telephone LD has obtained, through the processes permitted by the Federal Communications Commission's ("FCC") rules, the customer's approval to use, disclose or permit access to his or her CPNI.

3. I have personal knowledge that Millry Telephone LD has designated a CPNI Compliance Officer, who is responsible for supervising the use, disclosure, distribution or access to its customers' CPNI, that Millry Telephone LD trains, at least once annually, its personnel who may use, disclose or have access to CPNI as to when such personnel are and are not authorized to use CPNI in accordance with the requirements of 47 C.F.R. § 64.2001, *et seq.* and that Millry Telephone LD has an express disciplinary process in place to deal with breaches of CPNI.

4. I have personal knowledge that Millry Telephone LD has implemented procedures to safeguard the disclosure of its customers' CPNI, including the following: procedures for authentication of customers before disclosing CPNI on customer-initiated telephone contacts, online access or business office visits; a customer password and backup authentication system; notification of customer account changes; and notification of security breaches of customer CPNI to law enforcement agencies. In particular, Millry Telephone LD discloses call detail information ("CDI") in a customer-initiated call only after the customer provides a pre-established password; or, at the customer's request, by sending the CDI to the customer's address of record; or by calling back the customer at his or her telephone number of record. Millry Telephone LD discloses CPNI to a customer in person at its retail location(s) only when the customer presents a valid photo ID and the ID matches the name on the account.

5. I have personal knowledge that Millry Telephone LD maintains records of its own and its affiliates' sales and marketing campaigns that use customer CPNI and further maintains a record of all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to customer CPNI. The record includes a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as part of the campaign. Millry Telephone LD retains all such records for a minimum period of one (1) year.

6. I have personal knowledge that Millry Telephone LD has established a supervisory review process regarding its compliance with the FCC's rules for outbound marketing situations and that Millry Telephone LD maintains records of such compliance for a minimum period of one (1) year. Millry Telephone LD's sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval regarding its CPNI, and a process ensures that opt-out elections are recorded and followed.

7. I have personal knowledge that Millry Telephone LD will maintain records of any discovered breaches, notices to law enforcement, and their responses, for at least two (2) years.

8. I have personal knowledge that Millry Telephone LD has not received any information with regard to the processes pretexters are using to attempt to access CPNI.

On behalf of Millry Telephone LD, I represent and warrant that the above certification is consistent with 47 C.F.R. § 1.17, which requires truthful and accurate statements to the Commission, and acknowledge that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject Millry Telephone LD to enforcement action.

Executed on this the 25th day of February, 2019.

MILLRY TELEPHONE LD, LLC

By: Annice H Jordan

Printed: Annice H. Jordan
As: Vice-President of Millry Telephone Company, Inc., Its Sole Member