



GOLDFIELD TELEPHONE
COMPANY

Annual 47 C.F.R § 64.2009(e) CPNI Certification

EB Docket 06-36

P.O. Box 67

536 North Main

Goldfield, IA 50542

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Annual 64.2009(e) CPNI Certification for 2018

Date Filed: 2-25-2019

Name of company covered by this certification: Goldfield Telephone Company

Form 499 Filer ID: 801097

Name of signatory: Daryl Carlson

Title of signatory: Secretary

I, Daryl Carlson, certify that I am an officer of the company named above, and acting as an agent of the company I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed: _____

Goldfield Telephone Company

536 N Main St

Goldfield, IA 50542

CPNI Company Policy

- Authentication of customer over the phone for call data will require customer to supply exact call information, information can be mailed to customer address of record, or call back to phone number of account.
- Authentication of customer over the phone for non-call data will require social security number (last 4 digits)
- Authentication of customer in the office will require a photo ID
- Any person wishing to pay on an account they are not authorized may do so, but will not be given that customer's account number or account balance and will be receipted for amount of payment only
- CPNI notices and breaches need to be kept for 2 years
- Need correspondence to every customer regarding authentication & additions to their account
- Any changes made to an account have to be notified in writing
- We do not use CPNI for marketing and we do not share CPNI with 3rd parties
- We do not show customer social security number on tech service orders/DSL/dial up forms