

*Big-city technology. Small-town values.*

*Eagle Mountain*

. 3726 E Campus Dr Ste A, Eagle Mountain, UT 84005 . 801-789-2800 . **Directcom**.com/eaglemtn

To Our Valued Customers:

Direct Communications Cedar Valley (DCCV) respects your privacy and observes the privacy rules established by the Federal Communications Commission (FCC) and the Utah Public Utilities Commission. Under federal law, you have the right to confidentiality of information regarding the telecommunication services to which you subscribe and DCCCV has a duty to protect that confidentiality.

DCCV will not sell or disclose your account information or provide details of your calls to other parties, unless required by law enforcement or regulatory agencies.

DCCV is authorized by the FCC to market services to our subscribers within the categories of service already provided to those customers without approval. From time to time, we may market additional features for the services you already have from us.

Occasionally, you may be notified of additional products and services from outside the existing business relationship we have with you. Typically, these marketing campaigns are focused on a geographic area rather than individual customers. DCCV is permitted to market to customers when the offering does not rely upon Customer Propriety Network Information (i.e. mass mailings). However, when marketing is based on CPNI, you have a right to be excluded from these marketing efforts.

If you choose to accept CPNI-based marketing information, no action is required on your part. However, if you prefer to be excluded from these marketing efforts, please send us your desire to opt-out of any targeted marketing in writing within 33 days of the above notice date and we will honor your request without any affect to the quality service you are receiving.

If you have any questions, please don’t hesitate to call our office at (801) 789-2800 or stop in and we will be happy to discuss any concerns you might have.

Sincerely,

Direct Communications