

**Annual 47 CFR § 64.2009(e) CPNI Certification Template**

**EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for 2018

1. Date filed: February 26, 2019
2. Name of company(s) covered by this certification: Teleserve Communications Inc.
3. Form 499 Filer ID: 809499
4. Name of signatory: Michael J. Maier
5. Title of signatory: Director of Operations
6. Certification:

I, Michael J. Maier, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 CFR § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, safeguards, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (i.e., proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 CFR § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed

  
Michael J. Maier

**Attachments:** Accompanying Statement explaining CPNI procedures

**DESCRIPTION OF CPNI OPERATING PROCEDURES AND POLICIES**

Teleserve Communications, Inc. (“Teleserve”) maintains the security of CPNI. Teleserve has security measures in place to protect this data from improper verbal requests for data via personal contacts with Teleserve’s customer care. Teleserve has procedures in place that allow only customers of record obtain specific call detail information. Teleserve’s employees have been trained in the proper use of CPNI, and the company will enforce strict disciplinary measures for employees that misuse or mishandle CPNI. Teleserve does not provide CPNI to any third parties and does not sell CPNI.