



Annual 47 C.F.R. § 64.2009(e) CPNI Certification
EB Docket 06-36

Annual 64.2009(e) CPNI Certification for CY 2017

Date filed: February 27, 2018

Name of Company(s) covered by this certification: Silv Communication Inc. ("SILV")

Form 499 Filer ID: 825880

Name of Signatory: Sk. Golam Ahia

Title of signatory: President

I, Sk. Golam Ahia, certify that I am an officer of the company named above ("SILV"), and, acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. S: 64.2001 et seq.

The procedures adapted by the company SILV to be in compliance with the Commission's rules set forth in Section 64.2001 are as follows:

SILV has established strict policies and procedures, which expressly prohibit release of Customer Proprietary Network Information ("CPNI") to any employee not directly involved in the provision of service to the customer, subject to disciplinary action and termination of employment. Employees that may have access to CPNI receive an initial CPNI protection requirement reviews thereafter. All employees are strictly held to non-disclosure obligations.

CPNI data is accessible only to those employees with a "need to know" purpose of serving current subscribers. The company does not sell, or otherwise release, CPNI to other entities under any circumstances. All contact with customer is documented through retention of electronic copies of communications and retention of any scripts used if contracting subscribers telephonically, for a minimum period of one year, all sales or marketing campaigns initiated by the company require approval of the officer responsible for ensuring that each campaign strictly complies with the Commission's CPNI regulations.

In the CY 2017, the company did not receive any customer complaints concerning the unauthorized release of CPNI issues.

A handwritten signature in black ink, appearing to read "Sk. Golam Ahia", is written over a horizontal line.

Sk. Golam Ahia, President