

Annual 47 CFR § 64.2009(e) CPNI Certification
EB Docket 06-36Annual 64.2009(e)
Annual 64.2009(e) CPNI Certification for 2018
Covering the prior calendar year 2017

Date filed: February 28, 2018

Name of company covered by this certification: Infotel Systems, Inc.

Form 499 Filer ID: 831557

Name of signatory: Dorothye S. Brodersen

Title of signatory: Treasurer

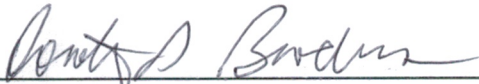
I, Dorothye S. Brodersen, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 CFR § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the Company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, safeguards, recordkeeping, and supervisory review) set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken actions (i.e., proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 CFR § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed  Date 2-27-18
Dorothye S. Brodersen

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Statement explaining CPNI procedures

Infotel Systems, Inc. has established operating procedures to comply with the FCC's CPNI regulations. Items in () indicate the relevant 47 CFR § 64.2009 Safeguard.

These procedures include:

1. No Customer Proprietary Network Information is sold to third parties. (no data brokers)
2. Information regarding a specific account is only released to individuals listed on the account as a contact for that account. Individuals not specifically listed from that company that make inquiries/requests are redirected to the primary contact to either a) be added as an authorized contact or b) have that contact make the request in their stead. (Employee Training/Supervisory Review)
3. Within our servicing system, we can, upon customer request, omit that customer from any mass emailing from our company (opt-out). Any marketing campaigns have a built-in Opt Out policy which is updated in our servicing system, from which marketing data is derived. (Safeguarding of data). Should the Opt Out system fail, notification to customers of such failure will be made with 5 days of discovery of the failure. (Compliance) To date, no such failure has occurred.
4. All of our customers are Business Customers, and as such, qualify for the Business Customer exemptions as they are served by a dedicated account representative and have established privacy protections outlined in the Letter of Agency. (Disclosure of CPNI policy)
5. Should a breach of CPNI occur, appropriate law enforcement is notified upon immediate discovery of the data breach. The reporting link of such a breach is <http://www.fcc.gov.eb.cpni>. To date, no such breach has occurred. (Compliance)

Explanation of actions taken against data brokers: NONE

Summary of customer complaints: NONE