

**Annual 47 C.F.R. § 64.2009(e) CPNI Certification**

**EB Docket 06-36**

Annual 64.2009 (e) CPNI Certification for 2018

Date Filed: 02/28/2018

Name of company covered by this certification: iloka, Inc dba NewCloud Networks  
(formerly dba Microtech-tel)

Form 499 Filer ID: 823804

Name of signatory: Sharon Donner

Title of signatory: Controller

I, Sharon Donner, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the commissions CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commissions rules.

The company has not taken any actions (proceedings or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has **not** received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed: Sharon K. Donner