



Intelligent Network Solutions

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Annual 47 C.F.R. S: 64.2009 (e) CPNI Certification  
EB Docket 06-36

Annual 64.2009 (e) CPNI Certification for 2017

Date Filed: February 27, 2018

Name of Company covered by this certification: Netwolves Network Services LLC f.k.a. Norstan Network Services, Inc

Form 499 Filer ID: 815028

Name of signatory: Peter C. Castle

Title of signatory: President/COO

I, Peter C. Castle certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. S: 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

If affirmative: N/A

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI

Signed

A handwritten signature in black ink that reads "Peter C. Castle". The signature is written in a cursive, flowing style.

Peter C. Castle



**STATEMENT OF COMPLIANCE WITH FCC CPNI RULES PURSUANT TO 47 C.F.R. 64.2001 ET SEQ.**

Netwolves Network Services LLC hereby affirms that it protects its CPNI in accordance with 47 C.F.R. 64.2001 ET SEQ.

Netwolves Network Services LLC maintains safeguards pursuant to 64.2009 whereby its customers' desires regarding their CPNI are recorded in a customer database.

Netwolves Network Services LLC disclosure of CPNI is limited to the issuance of orders with its underlying carriers for the provisioning of its customers' services pursuant to customer contracts and service orders, and to government agencies such as USAC and/or other taxation authorities, pursuant to government mandated Audit Requests.

Netwolves Network Services LLC does not engage outside marketing organizations, customer service organizations, or any other third party.

Netwolves Network Services LLC does not disclose call detail information over the telephone and therefore does not presently maintain a password system pursuant to 47 C.F.R. 64.2001

Netwolves Network Services LLC does not presently offer on-line account access of any kind

Netwolves Network Services LLC provides its services primarily to business customers