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February 28, 2019
Via ECFS Filing

Ms. Marlene H. Dortch, FCC Secretary
Federal Communications Commission
9050 Junction Drive
Annapolis Junction, MD 20701

RE: Convention Communications Provisioners Inc.
EB Docket No. 06-36; CY 2018

Dear Ms. Dortch:

Attached for filing is the Calendar Year 2018 CPNI Compliance Certification and Statement of CPNI Procedures and Compliance as required by 47 C.F.R. Section 64.2009 (e) submitted on behalf of Convention Communications Provisioners Inc.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3006 or via email to croesel@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Carey Roesel

Carey Roesel
Consultant

cc: Debbie Huttenhower – Smart City
tms: FCCx1901 CCP

Enclosures
CR/gs

EB Docket 06-36

Attachments: Accompanying Statement explaining CPNI procedures

Attachment A
Statement of CPNI Procedures and Compliance

Statement of CPNI Procedures and Compliance

Use of CPNI

Convention Communications Provisioners Inc does not use or permit access to CPNI to market any telecommunications or non-telecommunications services. Convention Communications Provisioners Inc trains its personnel not to use CPNI for marketing purposes. Should Convention Communications Provisioners Inc elect to use CPNI in future marketing efforts, it will follow the applicable rules set forth in 47 CFR Subpart U, including, if necessary, the institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI is used or disclosed.

PROTECTION OF CPNI/ALL COMPANIES

Convention Communications Provisioners Inc has put into place processes to safeguard its customers' CPNI from improper use or disclosure by employees; and to discover and protect against attempts by third parties to gain unauthorized access to customer CPNI.

Convention Communications Provisioners Inc has implemented appropriate safeguards for the disclosure of CPNI, including instituting procedures, should it ever elect to allow customers to access CPNI online or over the phone, to (1) authenticate customers prior to disclosure of CPNI based on customer-initiated telephone contact or online account access (e.g. use of verbal or online passwords without the use of readily available biographical or account information); and (2) providing notification to customers of account changes.

Convention Communications Provisioners Inc does permit the use of CPNI for permissible purposes: (1) to initiate, provision, render, and bill and collect for the telecommunications services from which such information is derived; (2) to provide the services necessary to, or used in, the provision of services that Convention Communications Provisioners Inc provides; (3) to protect our rights and property, or to protect our customers and other carriers from fraudulent, abusive, or unlawful use of, or subscription to, our services.

DISCLOSURE OF CALL DETAIL OVER PHONE\ALL COMPANIES

Company does not disclose CPNI over the telephone in response to a customer-initiated telephone inquiry, unless the customer can provide the call detail information that is the subject of the inquiry without the assistance of a customer service representative. If it elects to do so in the future, it will follow the applicable rules set forth in 47 CFR Subpart U, including the implementation of authentication procedures that do not require the use of readily available biographical information or account information and customer notification of account changes.

DISCLOSURE OF CPNI ONLINE\ALL COMPANIES

Company does not disclose CPNI on-line. If it elects to do so in the future, it will follow the

applicable rules set forth in 47 CFR Subpart U, including the implementation of authentication procedures that do not require the use of readily available biographical information or account information and customer notification of account changes.

DISCLOSURE OF CPNI AT RETAIL LOCATIONS\ALL COMPANIES

Convention Communications Provisioners Inc does not have any retail locations and therefore does not disclose CPNI in-store.

NOTIFICATION TO LAW ENFORCEMENT/ALL COMPANIES

Company has in place procedures to notify law enforcement in the event of a breach of customers' CPNI and to ensure that customers are not notified of the breach before the time period set forth in the FCC's rules, or, if applicable, when so authorized by law enforcement.

The Company trains its employees as to when they are and are not permitted to use, permitted access to, or permitted to disclose CPNI. Company has a disciplinary process in place to address any noncompliance with its policies, including policies regarding CPNI, which includes the potential for termination.

AND

Convention Communications Provisioners Inc maintains electronic records of all breaches discovered and notifications made to the USSS and the FBI, and to customers.

ACTIONS AGAINST DATA BROKERS/ALL COMPANIES

Company has not taken any actions against data brokers in the last year.

CUSTOMER COMPLAINTS ABOUT CPNI BREACHES/ALL COMPANIES

Company did not receive any customer complaints about the unauthorized release of CPNI or the unauthorized disclosure of CPNI in calendar year 2018.

INFORMATION ABOUT PRETEXTERS/ALL COMPANIES

Company has not developed any information with respect to the processes pretexters are using to attempt to access CPNI but does take steps to protect CPNI. As indicated above, the Company trains its employees as to when they are and are not permitted to use, permitted access to, or permitted to disclose CPNI. The Company has a disciplinary process in place to address any noncompliance with its policies, including policies regarding CPNI, which includes the potential for termination.