

STATEMENT REGARDING OPERATING PROCEDURES

Flat Wireless, LLC has established the following operating procedures for itself and its operating subsidiaries to ensure compliance with the FCC's CPNI rules:

1. All personnel having access to CPNI are trained to be aware that the information is to be treated as highly confidential and is not to be disclosed or divulged without express approval of Flat Wireless, LLC's President or the General Manager of the operating subsidiary. Employees are instructed that unauthorized access to or disclosure of CPNI is grounds for immediate termination.
2. Flat Wireless, LLC's policy requires maintaining a record, both electronically and in paper form, of any promotional campaigns using its customer's CPNI. These records must be maintained for at least one year. However, Flat Wireless, LLC has not engaged in such a campaign. Flat Wireless, LLC makes it a policy not to sell CPNI to any third parties, nor has CPNI been disclosed to third parties, except for permissible purposes such as preparing billing invoices for transmittal to customers, subject to strict confidentiality agreements.
3. Any outbound marketing efforts by sales personnel involving the use of CPNI must be approved in advance by the local General Manager or Flat Wireless, LLC's President. No such outbound marketing efforts have been approved. If any such efforts are approved, they will be carefully supervised by the General Manager for compliance with the CPNI rules in advance and during the campaign, and records of the compliance status will be maintained for at least one year.
4. In addition to the foregoing, Flat Wireless, LLC does not permit sales representatives access to customer credit/debit card information.