

Annual 47 C.F.R. § 64.2009(e) CPNI Certification
EB Docket 06-36

Clarksville Mutual Telephone Company
A Not-For-Profit Corporation
111767 East Clarksville Road
Marshall, Illinois 62441

Annual 64.2009(e) CPNI Certification covering calendar year 2018.

Date filed: February 28, 2019

Name of company covered by this certification: Clarksville Mutual Telephone Co.

Form 499 Filer ID: 822406

Name of signatory: Pat Rhoads

Title of signatory: Secretary-Treasurer

I, Pat Rhoads, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission) against data brokers in the past year because it has received no information which would cause it to take such action. The company has no information that pretexters have attempted to access CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

The company represents and warrants that the above certification is consistent with 47. C.F.R. § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed : /s/ Pat Rhoads

Attachment

Clarksville Mutual Telephone Company recognizes that it has a duty to protect the confidentiality of proprietary information of other telecommunications carrier s and its customers pursuant to the Commission's rules, 47 C.F.R. §§ 64.2001, *et seq.*

No unlisted numbers are ever released.

Since we are a Not-For-Profit, we do not engage in any sales marketing campaigns or any outbound marketing.

No customer information is ever disclosed, with the exception of name, address, and phone number for the local telephone books.

No customer call detail information is released from the company or its agent billing company. The only exception to this policy would be that the information could be disclosed to the customer in writing and mailed directly to the customer's address on file with the company.

All information on the Carrier Access Billing System is restricted to CABS billing personnel who need the information to perform their job.

Company employees have been trained to comply with FCC confidentiality regulations.