October 2017

In the Matter of: Wireline Competition Bureau Seeking Comments on E-rate Category Two - WC
Docket No. 13-184

Dear Sir or Madame:

On behalf of Carnegie Library of Pittsburgh, I am writing to ask that you maintain secure e-rate funding
through the full five-year budget period as adopted during the 2014 Modernization. E-Rate funding
provides more than 60% of the funding that enables Carnegie Library of Pittsburgh and Allegheny
County (PA) libraries to offer electronic information resources to our residents, including the Internet.

- Public computing kiosks and visitor-owned devices have access to high-speed Internet and
  library resources at 75 library locations in Allegheny County. Data regarding utilization of these
  library services is measured and continues to grow. (Stats provided in attachment.)

- Because of e-Rate funding, all library visitors have a common, high-quality, information-access
  experience at all library locations regardless of the local community's ability to afford or
  technical capacity to provide.

- In 2012-13, a 1Gbps fiber network was built to all Allegheny County library locations with the
  help of e-Rate funding. This network is expected to provide sufficient capacity and service for
  our libraries at a fixed cost for 10 years. The e-Rate funding enabled a very cost-effective, long-
  term solution for information access at all libraries. 66 miles of new fiber were constructed in
  Allegheny County contributing to local economic growth and improved access to local
  communities outside the library.

- The most significant positive aspect of the e-Rate modernization program is the increased
  availability of funding for equipment that enhances existing library services and enables new
  ones. In 2016, we received significant Category 2 funding that enabled all libraries to update
  network switches and wireless services. The increase in public wifi utilization after that upgrade
  has been significant and speaks volumes about its value to our community.

Please continue to maintain this critical funding for e-Rate. Our residents depend on the access it
provides in order to participate in the digital world we live in. Thank you for your consideration.

Sincerely,

Mary Frances Cooper
President & Director

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President and Director

Carnegie Library of Pittsburgh

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	2014	2015	2016
Public Wifi Logins	382,868	471,209	575,524
Public Wifi Minutes	56,661,356	71,675,388	88,894,189
% Increase Sessions - Wifi		23.07%	22.14%
% Increase Minutes - Wifi		26.50%	24.02%
Public PC Sessions	1,326,079	1,255,888	1,109,092
Public PC Minutes	66,561,339	63,619,765	65,116,024
% Increase Sessions - PC		-5.29%	-11.69%
% Increase Minutes - PC		-4.42%	2.35%
Total PC & BYOD Sessions	1,708,947	1,727,097	1,684,616
Total PC & BYOD minutes	123,222,695	135,295,153	154,010,213
% Increase Sessions - Total		1.06%	-2.46%
% Increase Minutes - Total		9.80%	13.83%

		2014		2015		2016
Category 1 funding	$	706,114	$	718,802	$	708,986
Category 2 funding					$	340,987
Total	$	706,114	$	718,802	$	1,049,973