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# WPS NRC Appeal - #118216

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## Appeal Information

[View Status \(+\)](#)**Funding Year** 2016**Submitting Organization** [Merrimack Education Center \(SPIN: 143004624\)](#)**Created By** Sharon Grover Renda**Created On** 8/3/2018 2:56 PM EDT

## Main Contact

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## Narrative

Based on the last correspondence received from USAC on 06/26/18, we are appealing this denied remittance based on the USAC response: "Invoice Received Date [06/13/18] Later Than Invoice Acceptable End Date [01/29/2018]". This Form 474 has been in question since 4/4/2017. Four (4) different reviewers have been involved with processing this invoice. Our Account Director, Carla Fogg, has tried to get a better understanding of what the issue was for denial. "Incomplete documents provided for review" provided by the reviewers was not specific enough to understand how to address what information was required for remittance. An email was sent to Reviewer, Frank Camacho, dated 01/30/18 asking for clarification, and he did not respond to the email. A response from the CSB (EPC) dated 04/9/18 indicated that the bill did not provide a detailed description of the services being provided. "Non-recurring Charge" is not sufficient". If this explanation had been provided during the initial review in 2017, Merrimack Education Center would have responded immediately with the requested information. The NRC Charge was for (4) SonicWALL Fiber module - Part number 01-SSC-9785 @ \$1,100 each. Based on USAC's delayed response and reasons cited in this appeal, we are asking for the FRN# 1699030901 to be remitted for \$3,953.63. The attached document provides the history of this appeal.

## Appeal Details

**Decision appealed by applicant** Remittance Statement

If you wish to modify or cancel your appeal, or, if you have any questions about your appeal, please contact the E-rate Program's Client Service Bureau (CSB) at (888) 203-8100.

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