

October 25, 2018

The Honorable Ajit Pai, Chairman
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

RE: In the Matter of: Nomination for Universal Service Administrative Company Board of Directors, CC Docket Nos. 97-21 and 96-45

Dear Chairman Pai:

The Wisconsin Department of Public Instruction strongly supports the nomination of Amber Gregory to serve as the library representative on the Universal Service Administrative Company's (USAC) Board of Directors. Ms. Gregory has held the position of Manager of E-Rate Services at the Arkansas State Library since 2010. In this role, she provides direct, essential E-rate support to the state's public libraries. This support includes conducting workshops, direct assistance in the actual application process and helping libraries with E-rate invoicing and other post-commitment processes. In addition to her work on the E-rate and expanding broadband access for Arkansas libraries, Amber works on statewide library initiatives with youth and technology, digital equity, and literacy.

From a national perspective, Amber has been on the American Library Association's E-Rate Task Force since 2014 and she is the current chair. Active participation on the Task Force provides the opportunity for her to share her extensive local library E-rate experiences with E-rate coordinators from other states with the overall intent to increase library participation in the program and help ensure libraries have a positive program experience and ultimately receive their funding. Amber also assists ALA staff in developing E-rate program comments the association files with the Commission.

We very much think the USAC Board – and more specifically its Schools and Libraries Committee – needs a person who has direct, extensive experience with the E-rate program. Ms. Gregory meets this critical requirement and, in addition, we are certain she will actively contribute to Board discussions and decisions on not just the E-rate but the other three Universal Service programs too. Thus, we are pleased to nominate Amber Gregory to serve on the USAC Board.

Sincerely,



Kurt J. Kiefer, Assistant State Superintendent
Division for Libraries and Technology
Wisconsin Department of Public Instruction
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