

WC Docket No. 16-328

Glastonbury, Connecticut 06033

Received & Inspected

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October, 2016

FCC Mallroom

Federal Communication Commission  
Wire Line Competition Bureau  
Competition Policy Division  
Washington, D.C. 20554

To Whom It May Concern:

This letter is in regard to 63.71 application Verital Inc. @ 185 Admiral Corcoran Drive, Suite 115, Annapolis, Maryland 21401.

I have just learned that my calling card will not be valid as of November 7, this year.

I am a widow with a mentally handicapped son whom I support almost totally. The money my husband left us, I am trying to save for my son when I am no longer here.

I do not have cable. I gave up the internet when my husband died. We do not buy newspapers. Our news is gleaned from radio and television. I have been blandished by this event. When my time runs out on November 7th, I will lose over \$50.00. For me this is a lot of cash.

Why you have made a decision like this without forcing calling card companies to not allow the renewing of minutes is beyond my comprehension. In plain English I have been cheated by them and you. This was a good way for me to keep in touch with relatives and friends out of state.

Cell phone? I'm on a minute by minute plan for \$8.00 a month. In other words, emergency calls only. Land line? I only make local calls. You have made our living conditions that much harder. Now what.

Sincerely,

Fran Pappas