

WINDSTREAM SERVICES, LLC  
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Little Rock, Arkansas 72212

Nicole Winters  
Counsel II

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## VIA ELECTRONIC SUBMISSION

October 28, 2019

Office of the Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

### RE: CC Docket No. 00-257, Notification of Subscriber Transfer

Dear Ms. Dortch:

Pursuant to Section 64.1120(e) of the Commission's rules, 47 C.F.R. § 64.1120(e), undersigned counsel for Windstream Communications, LLC, Windstream D&E Systems, Inc., and Windstream NuVox, LLC hereby notifies the Commission that on or after December 1, 2019, certain residential customer accounts of Talk America Services, LLC will be transferred to Windstream Communications, LLC, Windstream D&E Systems, Inc., and Windstream NuVox, LLC. The following information is submitted in compliance with Section 64.1120(e):

#### *1. Names of the Parties to the Transaction*

Acquiring Carriers: Windstream Communications, LLC, Windstream D&E Systems, Inc., and Windstream NuVox, LLC are wholly owned subsidiaries of Windstream Services, LLC (collectively "Windstream").

Transferring Carrier: Talk America Services, LLC.

#### *2. Types of Telecommunications Services Provided to Affected Customers*

The services provided to affected customers are local exchange service (dial tone and local usage), digital subscriber line ("DSL") internet access, and interstate and intrastate long-distance services.

#### *3. Date of Expected Transfer*

Affected customers will be transferred from Talk America Services, LLC to Windstream on or after December 1, 2019.

#### *4. Certification of Compliance*

Windstream hereby certifies its compliance with: (i) the requirement to provide advance subscriber notice in accordance with Section 64.1120(e)(3) of the Commission's rules, 47 C.F.R. § 64.1120(e)(3); (ii) the obligations specified in that subscriber notice; and (iii) all other statutory and Commission requirements that apply to this notification process.

October 28, 2019

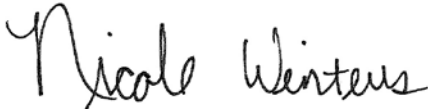
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*5. Customer Notification*

Copies of the customer notifications, which will be sent to affected customers at least thirty (30) days prior to the transfer date, are attached hereto.

If you have any questions regarding this notification, please contact the undersigned counsel.

Respectfully submitted,

A handwritten signature in black ink that reads "Nicole Winters". The signature is written in a cursive, flowing style.

Nicole Winters  
Counsel II

Enclosures

## **Windstream Communications, LLC's Notice to Talk America Services Customers**

November X, 2019

Dear Valued Customer,

Talk America Services, LLC is transferring certain of its local exchange residential customers to Windstream Communications, LLC. As a result of the transaction, your local and long distance service will transfer from Talk America Services to Windstream Communications, LLC on or about December 1, 2019.

As a customer of Windstream, you will continue to receive the high-quality service you have come to expect. There will be no change in your current plan, rates, features, terms and conditions of your service or customer service contracts. Also, there will be no charges associated with transferring your service to Windstream Communications and no action is required by you during this transfer.

As a customer, you have a choice in carriers for your communications services. If you choose to select another provider, you should contact that carrier immediately to ensure that your services are transferred before December 1, 2019. Keep in mind, if you change carriers, you may have to pay a transfer charge.

Under Federal Communications Commission rules, any restriction or "freezes" you may have placed on your account to block changes to your preferred local and/or long distance carrier will be removed as part of the transfer process. If you wish to reinstate such restrictions, please contact Windstream at 800-347-1991.

Customer service is the foundation of our business. Please let us know how we can work with you to meet your needs. If you have any questions before, during, and after the transition of your service to Windstream, do not hesitate to contact us at 800-347-1991.

We are excited about serving you and look forward to providing you with the same high-quality, innovative products and services in the future.

Sincerely,

Windstream

**Windstream D&E Systems, Inc. Notice to Talk America Services Customers**

November X, 2019

Dear Valued Customer,

Talk America Services, LLC is transferring certain of its local exchange residential customers to Windstream D&E Systems, Inc. As a result of the transaction, your local and long distance service will transfer from Talk America Services to Windstream D&E Systems, Inc. on or about December 1, 2019.

As a customer of Windstream, you will continue to receive the high-quality service you have come to expect. There will be no change in your current plan, rates, features, terms and conditions of your service or customer service contracts. Also, there will be no charges associated with transferring your service to Windstream and no action is required by you during this transfer.

As a customer, you have a choice in carriers for your communications services. If you choose to select another provider, you should contact that carrier immediately to ensure that your services are transferred before December 1, 2019. Keep in mind, if you change carriers, you may have to pay a transfer charge.

Under Federal Communications Commission rules, any restriction or “freezes” you may have placed on your account to block changes to your preferred local and/or long distance carrier will be removed as part of the transfer process. If you wish to reinstate such restrictions, please contact Windstream at 800-347-1991.

Customer service is the foundation of our business. Please let us know how we can work with you to meet your needs. If you have any questions before, during, and after the transition of your service to Windstream, do not hesitate to contact us at 800-347-1991.

We are excited about serving you and look forward to providing you with the same high-quality, innovative products and services in the future.

Sincerely,

Windstream

## **Windstream NuVox, LLC's Notice to Talk America Services Customers**

November X, 2019

Dear Valued Customer,

Talk America Services, LLC is transferring certain of its local exchange residential customers to Windstream NuVox, LLC. As a result of the transaction, your local and long distance service will transfer from Talk America Services to Windstream NuVox, LLC on or about December 1, 2019.

As a customer of Windstream, you will continue to receive the high-quality service you have come to expect. There will be no change in your current plan, rates, features, terms and conditions of your service or customer service contracts. Also, there will be no charges associated with transferring your service to Windstream and no action is required by you during this transfer.

As a customer, you have a choice in carriers for your communications services. If you choose to select another provider, you should contact that carrier immediately to ensure that your services are transferred before December 1, 2019. Keep in mind, if you change carriers, you may have to pay a transfer charge.

Under Federal Communications Commission rules, any restriction or "freezes" you may have placed on your account to block changes to your preferred local and/or long distance carrier will be removed as part of the transfer process. If you wish to reinstate such restrictions, please contact Windstream at 800-347-1991.

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We are excited about serving you and look forward to providing you with the same high-quality, innovative products and services in the future.

Sincerely,

Windstream