
Amber Elizabeth Gregory

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Manager of E-Rate Services

As the State Library E-Rate Manager, I am committed to assisting Arkansas' public library systems acquire and deploy broadband internet connectivity to enhance the local economy, increase access to educational opportunities, and to improve the lives of all Arkansans.

Professional Experience

Arkansas State Library – Little Rock, AR

(October 2010 to Present)

State Library Manager, C121

Responsible for assistance, education and promotion of the E-Rate program to Arkansas libraries.

- Manages Arkansas public library E-Rate applicants through every step of the application process via one-on-one help with program forms, review questions, post-commitment requests, and invoicing.
- Responsible for statewide E-Rate and internet access procurement education and training in person and virtually.
- Disseminates updates and information about E-Rate changes and opportunities to AR public libraries.
- Prepares E-Rate and internet connectivity information for state and federal government entities.
- Collaborates with other state agencies on E-Rate and statewide broadband issues.
- Monitors local, state, and federal opportunities, in the public and private sector, to expand statewide broadband connectivity for Arkansas libraries.
- Chairs the American Library Association's E-Rate Task Force, a select group of state library E-Rate coordinators who work on E-Rate issues and communicate with stakeholders.
- Actively contributes to a community of practice of state library E-Rate coordinators to discuss and answer shared E-Rate questions and report feedback to E-Rate stakeholders.
- Participates in yearly E-Rate training presented by the Universal Service Administrative Company.
- Completes special projects for Arkansas State Library, including youth coding initiative, library leadership institute and statewide literacy projects.
- Past board member of the Arkansas Library Association, 2014-2016, serving as Legislative Chair and Awards Chair.
- Association for Rural and Small Libraries conference planning committee member 2015.

Arkansas State Library – Little Rock, AR

(July 2009 to October 2010)

Library Technical Assistant, C105

Served as Library Technical Assistant responsible for circulation and customer service duties.

- Circulated library materials.
- Issued library cards to patrons.
- Assisted patrons with public access computers.
- Maintained computers and microform readers.
- Completed special projects as assigned including: assisted with evaluation project of the circulating collection, provided general assistance to Arkansas Center for the Book, completed WPA artwork research project.

Amber Bewernitz Pottery – Burnsville, NC

(May 2004 to February 2009)

Studio Potter

Small business owner and studio potter.

- Responsible for original pottery designs and creation.
 - Maintained business operations including: creating a production schedule, ordering materials and supplies, marketing, retail and wholesale sales, budgeting & taxes, interacting with customers at craft shows and studio sales.
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Trainings Presented

Schools, Health and Libraries Broadband Coalition Webinar <ul style="list-style-type: none">Digital Inclusion: Arkansas Public Library Youth Coding Initiative	January, 23, 2018
New Mexico Library Association Annual Conference <ul style="list-style-type: none">E-Rate & Broadband: Building for the Future Today	November 1, 2017
Tech Soup Webinar <ul style="list-style-type: none">Broadband Planning for Libraries: Enough is Never Enough	October 10, 2016
Association for Rural and Small Libraries Annual Conference <ul style="list-style-type: none">E-Rate: Get Your Share!	October 2, 2015
E-Rate Training for Arkansas libraries	Yearly (2010 to Present)

Education

University of Tennessee – Knoxville, TN Degree: Master of Science: Information Science	(August 2009 to August 2011)
Haywood Community College – Clyde, NC Degree: Associate of Arts: Professional Crafts: Clay	(January 2003 to May 2004)
Asheville-Buncombe Technical Community College – Asheville, NC Certificate: Decorative Painting and Restoration, Certified by City and Guilds of London	(January 2001 to December 2001)
University of Colorado – Fort Collins, CO Degree: Bachelor of Arts: Art History	(August 1996 to May 2000)
