

Arkansas River Valley Regional Library System

October 28, 2019

The Honorable Ajit Pai, Chairman
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: In the Matter of: Nomination for Universal Service Administrative Company Board of Directors, CC Docket Nos. 97-21 and 96-45

Dear Chairman Pai:

The Arkansas River Valley Regional Library System respectfully supports the nomination of Amber Gregory to the Universal Service Administrative Company (USAC) Board of Directors as the representative for libraries. Since 2010, Ms. Gregory has worked directly with the E-Rate program in her position as the Manager of E-Rate Services at the Arkansas State Library. In this role, Ms. Gregory conducts yearly E-Rate training workshops, offers direct filing assistance, and helps with invoicing and post-commitment requests with the goal of increasing library broadband access.

With Ms. Gregory's assistance, the Arkansas River Valley Regional Library System successfully upgraded each of its seven branch library locations to high-speed fiber connections utilizing the E-Rate program. Ms. Gregory's knowledge of the application filing process, the E-Rate Productivity Center, and the underlying program rules helped our library system to receive successful funding commitments. Ms. Gregory's relationships with local public libraries and her intimate knowledge of the application process will be an asset she brings to the USAC Board.

The Arkansas River Valley Regional Library System is happy to endorse Amber Gregory for the position of library representative on the Universal Service Administrative Company Board of Directors.

Sincerely,



Donna K. McDonald
Director
Arkansas River Valley Regional Library System
501 N Front
Dardanelle, AR 72834

