



October 28, 2019

The Honorable Ajit Pai, Chairman
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: In the Matter of: Nomination for Universal Service Administrative Company Board of Directors, CC Docket Nos. 97-21 and 96-45

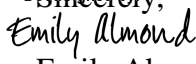
Dear Chairman Pai:

The Georgia Public Library Service supports the nomination of Amber Gregory to the Universal Service Administrative Company (USAC) Board of Directors as the representative for libraries. Ms. Gregory has worked directly with the E-rate program since 2010 in her position as Manager of E-Rate Services at the Arkansas State Library. This role allows her to continue increasing her scope from providing critical E-Rate support to Arkansas' public libraries to working on behalf of libraries nationally with the goal of increasing library broadband access. Ms. Gregory's duties include conducting statewide E-rate training, direct application filing assistance, and support for invoicing, audit responses, and post-commitment requests.

Ms. Gregory is the current chair the American Library Association's E-Rate Task Force, on which she has served since 2014. Active participation on the E-Rate Task Force allows Ms. Gregory to share local library E-rate experiences with other state E-rate coordinators and program partners to improve applicant participation and outcomes.

In my role at the state library of Georgia, I have served with Ms. Gregory on the ERTF, and our work together has provided several opportunities to collaborate further. Alongside ALA Associate Director and Senior Policy Advocate Marijke Visser, we conducted E-Rate and Broadband workshops at the Association for Rural and Small Libraries Conference in 2015 and for TechSoup in 2016. We also received an IMLS grant to create a Library E-Rate Clearinghouse.

Ms. Gregory's direct involvement with the E-Rate program on both a local and national level will be a critical asset to the USAC Board. The relationships she has built with the library community, both in Arkansas and nationally, will inform USAC Board discussions and decisions. The Georgia Public Library Service is pleased to endorse the nomination of Amber Gregory for the position of library representative on the Universal Service Administrative Company Board of Directors.

Sincerely,

Emily Almond, Chief Technology Officer