

WORLDNET TELECOMMUNICATIONS, INC.

ANNUAL 47 C.F.R. & 64.2009 § CPNI CERTIFICATION EB DOCKET 06-36

Attachment 1: Statement concerning Company Procedures

WorldNet Telecommunications, Inc. (“Company”) has established strict policies and procedures, which expressly prohibit release of Customer Proprietary Network Information (“CPNI”) to any employee not directly involved in the provision of service to the customer, subject to disciplinary action and termination of employment. Employees that may have access to CPNI receive an initial CPNI protection briefing and annual CPNI protection requirement reviews thereafter. All employees are strictly held to non-disclosure obligations.

CPNI data is accessible only to those employees with a “need to know” for purposes of serving current subscribers. The Company does not sell, or otherwise release, CPNI to other entities under any circumstances. All contact with customers is documented through retention of telephonically, for a minimum period of one year. All sales or marketing campaigns initiated by the Company require approval of the office responsible for ensuring that each campaign strictly complies with the Commission’s CPNI regulations.

In calendar year 2015, the Company took no action against data brokers. In calendar year 2017, the Company received no consumer complaints regarding CPNI issues.