

STATEMENT OF COMPLIANCE

MERIPLEX Communications LTD.

February 13, 2018

Meriplex Communications, LTD. employs the procedures necessary to comply with its customer contracts and privacy policy. These procedures, some of which are listed below, enable Meriplex Communications, LTD. to comply with the Commission's Customer Proprietary Network Information (CPNI) rules. Employees who are authorized access to CPNI receive specific training to ensure compliance with the rules, customer contracts and Meriplex Communications, LTD.'s privacy policy. Meriplex Communications LTD. has established security logs to record privacy related actions. In addition to addressing privacy of customer records in its contracts, Meriplex Communications LTD. is also sending informational notices to its customers (copy attached).

- Meriplex Communications LTD. serves only business customers. Its customer contracts specifically address the privacy and security of customer information.
- Each customer has a dedicated account representative.
- Meriplex Communications LTD. does not disclose CPNI to an unaffiliated third party.
- Meriplex Communications LTD. limits CPNI access to only authorized and trained employees.
- Authorized employees must use a valid login and password to access CPNI.
- Meriplex Communications LTD. provides password protection for online account access.
- Any changes in CPNI, disclosures or use by Meriplex Communications LTD.'s marketing personnel will be recorded in a security log.
- Because the release of call detail information over the telephone presents an immediate risk to privacy, Meriplex Communications LTD. does not release call detail information based on customer-initiated telephone contact. When requested to do so, it may send such information to the customer's address of record; or when an authorized employee calls the telephone number of record and discloses the information.
- Meriplex Communications LTD. will immediately notify its customers of a change to its account or address of record. Notification may be by voicemail, text message or by mail to the customer's address of record.
- If there has been a breach of CPNI, Meriplex Communications LTD. will provide electronic notification of the breach within seven days after it notifies the United States Secret Service (USSS) and the Federal Bureau of Investigation (FBI), unless the USSS or FBI requests that Meriplex Communications LTD. postpone its disclosure. Meriplex Communications LTD. will however notify affected customers immediately if there is a risk of immediate and irreparable harm.
- Meriplex Communications LTD. will obtain opt-in consent from a customer before disclosing a customer's CPNI to a joint venture partner or an independent contractor for the marketing of communications-related services to the customer.
- Supervision is ongoing and supervisors audit records at least annually.