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Mar 1st 2019

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

For years I had little choice in my internet provider. I would have slow speeds, faulty connections, high costs that went up non-stop, and the worst customer service imaginable. It wasn't until a competitive provider offered service in my area that I was finally able to get decent service from a company that actually cared about more than just lining their CEOs pockets. While I don't think I would ever want to go back to a large faceless carrier, I have some friends that stuck with them and I noticed a strange thing start to happen: When competition was introduced, the big providers started to change their policies. They hired additional support staff, lowered their prices, and fixed some of their infrastructure. Competition is good for everyone, monopolies are bad.

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