



March 8, 2019

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

**RE: CG Docket Nos. 03-123 and 10-51
Notification of Substantive Change**

Dear Ms. Dortch,

This Notification of Substantive Change is being provided pursuant to 47 C.F.R. § 64.606 (f)(2) regarding a substantive change in MezmoCorp (dba InnoCaption) services and features as a provider of Internet Protocol Captioned Telephone Service (IP-CTS).

InnoCaption officially announced the launch of InnoCaption+ to its entire user base on February 25, 2019. The InnoCaption+ App (“the App”) had previously been launched as a closed Beta test. The Beta was then expanded on a limited basis to users who follow the Company social media. The Commission was previously notified about the Beta Testing of InnoCaption+ on April 23, 2018.¹ The App no longer requires the user have simultaneous voice and data (SVD) to operate, and includes the following new features:

- Customized Voicemail Greetings;
- Caller ID Selection
 - *The InnoCaption user can opt to have their caller ID show their InnoCaption number, native cellphone number, or show as a blocked number*
- Call Forwarding
 - *Users who need captions on all incoming phone calls are able to forward calls coming into their native mobile number directly to the InnoCaption+ App*
- iPad and Android Compatibility

¹ Email to Eliot Greenwald, Sharon Lee, and fceebaccess@fcc.gov, from Cristina Duarte, InnoCaption Dir of Reg Affairs (April 23, 2018).

- *Tablet and iPads without a built-in cellular number must be linked to or associated with a US based mobile number for fraud prevention purposes.*

InnoCaption certifies this change did not affect its compliance with applicable mandatory minimum standards.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cristina Duarte', is written over a horizontal line.

Cristina Duarte
Director of Regulatory Affairs
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