

Records / Customer Service Cases

# #231691 - Unable to create FRN for service type

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## Case Details

Topic	FCC Form 471 - Form Questions	Form Type	FCC Form 470
Status	Closed	Form Number	180008349
Priority	High	Created By	Paul Baker
Inquiry Type	Web	Created On	3/22/2018 7:08 PM EDT
		Organization	ARCHBISHOP CURLEY HIGH SCHOOL

## Case Description

Description	<p>I am unable to create a FRN on a 471 for Category Two because the Category Two was not selected when submitting the 470, however Category 2 request and narrative was filled out on the 470 and I received bids on Category Two from vendors. It was not clear when filling out the 470 that both Categories had to be selected.</p> <p>I received this error message when trying to create a FRN "You cannot continue to create this funding request because the cited FCC Form 470 did not include requests for services of this type. Please double check the FCC Form 470 number on this FRN to ensure that you have selected the correct one. For help with filing a new FCC Form 470 or understanding service types, please contact USAC's Client Service Bureau at (888) 203-8100."</p>
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## Case Artifacts

### Documents

Name	Uploaded By	Upload Date ↓
<a href="#">USAC_FCC_FORM_470_APPLICATION_180008349_CERTIFIED</a>	Paul Baker	3/22/18 7:08 PM

### Attachments

Attachment	Attachment Type
No items available	

## Case Thread

User	Note	Date ↓

User	Note	Date ↓
USAC	<p>Paul,</p> <p>The service type requested on the FCC Form 470 must match the service type requested on the FCC Form 471. The service types you can post for on an FCC Form 470 are:</p> <p>Internet Access and/or Telecommunications (which includes voice services on the FCC Form 470) Internal Connections Basic Maintenance of Internal Connections Managed Internal Broadband Services You will not be able to cite your FCC Form 470 on an FCC Form 471 funding request if you did not post for the correct service type for that funding request.</p> <p>If you have already certified the FCC Form 470 with services requested under the wrong service type, you should file a new FCC Form 470. Once the FCC Form 470 is certified, you cannot modify the services requested. If you need to post a new FCC Form 470 to include a new service type, you still have time to do so.</p> <p>If you are filing the FCC Form 470 now, and you are not sure which of two service types is the correct one to use, you may post for both and add a note in the narrative that you are not looking for duplicative services, but that you were unsure of the correct service type.</p> <p>This information was included in the 2/9/2018 Schools and Libraries Program News Brief: <a href="http://usac.org/sl/tools/news-briefs/preview.aspx?id=815">http://usac.org/sl/tools/news-briefs/preview.aspx?id=815</a></p> <p>If you have any additional questions or concerns, you may reopen the case and add a note. If the case cannot be reopened, please create a new customer service case or contact the Client Service Bureau at 888-203-8100.</p>	3/22/2018 9:16 PM EDT

Case Contact

Case Contact Paul Baker

