

## 2018 ICS Report Data Notes

File name: 2018 Annual FCC Report\_Full\_Final Draft.xlsx

Redacted File Name: 2018 Annual FCC Report\_Full\_Final Draft\_Redacted.xlsx

### OVERALL

- ADP data is based on data purchased from Safety Source and then modified based on information we learn from the market. We do not have good ADP information for our Police Department customers and as a result many Police Departments will return a value of <50 for ADP.
- A value of 'County Jail\*' in the 'Facility Type' column refers to a Police Department
- A value of 'County Jail\*\*' in the 'Facility Type' column refers to a Youth Institution
- A value of 'Other' in the 'Facility Type' column refers to a facility that is not a County Jail, State Prison, or Police Department.

### I. Basic Information (Named 'I Basic\_Info' in workbook)

- No specific notes

### II. ICS Rates (Named 'II ICS\_Rates' in workbook)

- [REDACTED]

#### II(a). Narrative Description of ICS Rates 1. (Named '2A-Intrastate' in workbook)

- Legacy has identified discrepancies in how rate tables were set up for eleven facilities in 2018 that resulted in rates other than the published rates being charged in a small number of instances. In some cases the rate charged was less than the published rate and in some cases the rate charged was higher than the published rate. For transparency the number of times this occurred and an explanation has been included next to each item. Legacy will ensure all of these rate tables are corrected no later than December 31, 2019.

#### II(a). Narrative Description of ICS Rates 2. (Named '2B-Interstate' in workbook)

- Legacy has identified discrepancies in how rate tables are set up for seventeen facilities in 2018 that resulted in rates other than the published rates being charged in a small number of instances. For transparency the number of times this occurred and an explanation has been included next to each item. Legacy will ensure all of these rate tables are corrected no later than December 31, 2019.

### III. Ancillary Services Charges (Named 'ancillary\_services\_III' in workbook)

Legacy has revised and corrected data regarding assessment of ancillary fees. [REDACTED]

### IV. Variable Site commission Payments (Named 'variable\_comms\_IV' in workbook)

- The data on this sheet reflects the average monthly variable commission paid to each facility. In most cases this is the total commission divided by twelve, however in the cases where the facility wasn't live for the entire year it is the total commission divided by the number of months the facility was live in 2018.

V. Fixed Site Commission Payments (Named 'fixed\_comms\_V' in workbook)

- The data in this report reflects all contracts in effect in 2018 that have the potential for fixed commission. This report does not necessarily mean that the fixed commission was paid in 2018. For example, we have certain County jails signed in 2018 with a Minimum Annual Guarantee (MAG), but that MAG is not due until July of 2019.

VI. Video Calling Services (Named 'video\_VI' in workbook)

- Legacy offers both onsite and remote Video Visitation. For transparency, Legacy has included the minutes and rates of both types of video visitation.
- Legacy does not charge additional fees for Video Visitation

VII. Disability Access (Named 'disability\_VII' in workbook)

- A value in the 'num\_problems' in this report indicates the number of calls where an issue with the call was reported. The system does not delineate among different types of reported issues at this time.