Restoring Internet Freedom Disclosure

This document is intended to disclose Packet Layer's network management, performance Characteristics, and commercial terms of our broadband internet service.

1) **Blocking** – Packet Layer does not block any lawful content on our network. Our customers are free to use our service to browse, stream, send email, etc. how they see fit, providing that in doing so does not violate any federal, state or local government laws.
2) **Throttling** – Packet Layer does not use any method to throttle traffic to any content on our network.
3) **Affiliated Prioritization** – Packet Layer does not use any method of Prioritization on our network. We do not have any affiliations that we benefit from this type of practice.
4) **Paid Prioritization** – Packet Layer does not use any method of Prioritization on our network. We do not receive any consideration, monetary or otherwise for this type of practice.
5) **Congestion Management** – Packet Layer does not have any network congestion management mechanisms at this time.
6) **Application-Specific Behavior** – Packet Layer does not modify, by any means, application specific protocols.
7) **Device Attachment Rules** – Packet Layer equipment used to access our network is configured at the time of setup. Once the service is set up and the network is handed off to the customer, there are no restrictions or approvals necessary for network access.
8) **Security** – Packet Layer utilizes network firewalls to protect our network from malicious attacks on our network. Port scanning and DDOS attacks are examples of the type of activity that we mitigate.
9) **Service Description** – Packet Layer provides Fixed Wireless Internet service. This is service that uses radio frequency equipment to provide internet wirelessly.
10) **Impact of Non-Broadband Internet Access Service Data Services** – Packet Layer does not offer non-broadband internet services.
11) **Price** – Packet Layer charges a set monthly fee for its internet services. We do not charge any usage fees or use data caps with our services. Packet Layer does utilize early termination fees if the customer has entered into an agreement with Packet Layer and the customer does not fulfill the agreement term. The early termination fee is equivalent to 60% of the remaining agreement term.
12) **Privacy Policy** – Packet Layer's privacy policy van be view on our website at http://www.packetlayer.com/privacypolicy.aspx?section=TopOfPage. If customers have any questions, they can email us at support@packetlayer.com.
13) **Redress Options** – Customers can contact us for questions or complaints by emailing support@packetlayer.com or by calling us at (913)213-0577 and selecting option 1.