

# #258864 - Saginaw 6013417010478RB

Summary   News   Related Actions

## Case Details

<b>Topic</b>	FCC Form 474 - SPI - Status Inquiry	<b>Form Type</b>	FCC Form 474
<b>Status</b>	Closed	<b>Form Number</b>	2875660
<b>Priority</b>	Medium	<b>Created By</b>	Darci Taylor
<b>Inquiry Type</b>	Web	<b>Created On</b>	12/18/2018 5:06 PM EST
		<b>Organization</b>	Presidio Networked Solutions Group LLC

## Case Description

**Description** I entered invoice 2875660 on 10/15/18 it has been in review for two months. When can we expect these to be paid?

## Case Artifacts

### Documents

Name	Uploaded By	Upload Date
No items available		

### Attachments

Attachment	Attachment Type
No items available	

## Case Thread

User	Note	Date
USAC	<p>Thank you for contacting USAC Client Service Bureau regarding Invoice 2875660.</p> <p>As discussed on the phone if you want to apply and receive your funds you would need to file an appeal with the FCC.</p> <p>If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100.</p> <p>Thank you, Annisha J. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100</p>	2/12/2019 4:37 PM EST
USAC	<p>Darci,</p> <p>Your case has been escalated to Customer Service Management at USAC. I have confirmed your invoice #: 2875660 has not been processed due to a potential rule violation under FRN 1699015454. A Commitment Adjustment Letters was issued to your entities Account Administrator on 2/21/2018. For more information, refer to the Commitment Adjustments page on the Schools and Libraries website: <a href="http://usac.org/sl/applicants/before-youre-done/commitment-adjustments.aspx">http://usac.org/sl/applicants/before-youre-done/commitment-adjustments.aspx</a></p> <p>If you disagree with your COMAD or RIDF letters we highly recommend you file an appeal with USAC within 60 days of receiving your communication. Since no appeal has been submitted to USAC please file an appeal to the FCC.</p> <p>I have provided the steps of how to file an appeal to the FCC below:</p> <p>Parties that are seeking a waiver of FCC rules or that have filed an appeal with USAC and received a decision may, if they choose, appeal USAC's decision</p>	1/28/2019 9:29 AM EST

User	Note	Date
	<p>to the FCC. You must submit your appeal to the FCC within 60 days of the date when USAC issued the decision.</p> <p>On all communications with the FCC, be sure to reference the Docket No. 02-6.</p> <ol style="list-style-type: none"> <li>1. Go to <a href="https://www.fcc.gov/ecfs">https://www.fcc.gov/ecfs</a>. Alternatively, from <a href="https://www.fcc.gov">https://www.fcc.gov</a>, click "ECFS" in the center of the page under "Access Now".</li> <li>2. A page containing a filing search will open. At the top of the page, click "Submit a Filing".</li> <li>3. In the "Proceedings" field, make sure to enter 02-6.</li> <li>4. When filing a waiver request, be sure to choose WAIVER from the "Type of Filing" field. If you are filing an appeal, you may choose APPEAL.</li> <li>5. Complete the rest of the fields as they are relevant. There are certain fields that are not applicable, such as the "Report Number" or "Bureau ID Number."</li> <li>6. Upload your written letter of appeal or request for waiver, and any other applicable documentation.</li> </ol> <p>In general, your appeal or waiver request should include:</p> <ol style="list-style-type: none"> <li>1. Your contact information and the entity name and entity number, or service provider name and SPIN of the organization you represent;</li> <li>2. A label of appeal or waiver request;</li> <li>3. Information regarding the USAC decision being appealed and a copy of USAC's decision, if applicable;</li> <li>4. A statement setting forth the party's interest in the matter presented for review;</li> <li>5. A full statement of relevant, material facts with supporting affidavits and documentation;</li> <li>6. The question presented for review, with reference, where appropriate, to the relevant Commission rule, order or statutory provision; and</li> <li>7. A statement of the relief sought and the relevant statutory or regulatory provision pursuant to which such relief is sought.</li> </ol> <p>Electronic appeals will be considered filed on a business day if they are received at any time before 12:00 AM ET. If you have questions or comments about using the ECFS, please contact the FCC directly at (202) 418-0193 or via email at <a href="mailto:ecfshelp@fcc.gov">ecfshelp@fcc.gov</a>.</p> <p>For the FCC's rules on appeals, you may also see Sections 54.719-54.72: <a href="http://www.ecfr.gov/cgi-bin/text-idx?SID=8f7ceac17a80d1abd798eb37023b5b75&amp;node=p47.3.54&amp;rgn=div5#se47.3.54_1719">http://www.ecfr.gov/cgi-bin/text-idx?SID=8f7ceac17a80d1abd798eb37023b5b75&amp;node=p47.3.54&amp;rgn=div5#se47.3.54_1719</a></p> <p>Additional information on filing appeals to USAC and the FCC is found on the Appeals page of the USAC website: <a href="http://usac.org/about/about/program-integrity/appeals.aspx">http://usac.org/about/about/program-integrity/appeals.aspx</a></p>	
USAC	<p>Thank you for contacting USAC Client Service Bureau regarding Invoice 2875660.</p> <p>We have escalated your case to USAC customer service management for a response.</p> <p>If you have additional questions please contact us at (888)-203-8100.</p> <p>Thank you, Annisha J. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100</p>	12/27/2018 5:04 PM EST

## Case Contact

