



March 19, 2019

Letter of Appeal  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

Entity & BEN Saginaw Public School District (BEN 131088)

Contact Person - Hattie Plath

Contact Information

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Service Provider – Presidio Networked Solutions Group LLC (SPIN 143005378)

Funding Year - 2016

Application Type & Application Number Form 471 Application #161009906

FRN - 1699015454

**Appeal Explanation:**

On 11/29/17 Antonina Parisi sent me an email request for a copy of our invoice 6013417010478J which was billed on FCC Form 474 Invoice # 2693177.

Our invoice 6013417010478J had been cleared with a payment on 9/25/17. I had never received a request for a copy of our invoice after the payment was made, because of this I thought the reviewer was going to process FCC Form 474 Invoice # 2693177 a second time. Since we had been paid and I did not want our invoice 6013417010478J to be paid twice, I said the invoice should be canceled.

I was not aware there was an issue with our payment until I received an email from Greg Rehwoldt on 9/14/18. He sent me an email he received from USAC about a Delinquent Debt for Recovery of Improperly Disbursed Funds Letter for FRN 1699015454.

When I contacted USAC I was told a letter had been sent to our Administrator for SPIN 143005378 Katie MacKinnon. Ms. Mackinnon had left Presidio but had not been removed as the Administrator. I am working with USAC to fix this problem. I tried to explain to USAC what caused the error but was never able to speak with anyone to clear it up.

Since we were on a Red Light Notice and all our payments for SPIN 143005378 were being held from payment and we could not wait on an appeal I suggested we return the funds and after the issue was cleared up we would bill again for the funds we are due. Upper management agreed this would be the quickest way to fix the problem so that our other invoices would be paid.

On 10/19/18 I received a reply from Avila W. in response to case # 251842 with the update she had received from customer service management. We acknowledge receipt of the payment. Red Light status has been updated and invoice processing should return to normal.

On 10/15/18 the funds were returned to the FRN and it stated it was ready for billing. I entered the invoices listed below for payment on FRN 1699015454.

FCC Form 474 Invoice # 2875660 for Presidio invoice 601317010478RB total discounted amount 9,928.76.

FCC Form 474 Invoice # 2875671 for Presidio invoice 6023417002279RB total discounted amount 935.00.

On 10/24/19 Desiree Steward sent me an email requesting a copy of both Presidio invoices on FCC Form 474 Invoice #'s 2875660 & 2875671 which I returned to her the same day.

On 12/18/19 I entered customer service case #'s 258864 and 258865 asking when we could expect to be paid for these invoices.

On 1/28/19 I received a reply my case had been escalated to Customer Service Management for both 2875660 and 2875671. The reply stated our invoices had not been processed due to a potential rule violation under FRN 1699015454 referring back to the commitment letter on 2/21/18, this is the case that we had satisfied.

I was told I would have to file an Appeal with the FCC under Docket No. 02-6.

Presidio has supplied the goods and services for FRN 1699015454. We have paid our vendors and employees for this order. We are requesting you allow us to bill the amount we are owed, 10,863.76 to cover our cost.

Most sincerely,

*Darci Taylor*

Darci Taylor

dtaylor@presidio.com

Federal Collection Analyst

301-313-2114 (v)

301-313-0825 (f)