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March 22, 2019

VIA ECFS

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Ryan v. Verizon - EB-14-MD-009

Dear Ms. Dortch:

Pursuant to the March 18, 2019 email directive from Enforcement Bureau staff, Verizon hereby requests that the attached authority be placed in the record in the above-referenced proceeding. Verizon originally cited to the webpage captured in the attached PDF (available at <http://pdanet.co/help/devices.php>) in paragraph 14 of its Answer in this proceeding.

Please let me know if you have any questions.

Sincerely,

A handwritten signature in blue ink, appearing to read "D. Haga", with a stylized flourish at the end.

David Haga

Attachment

cc: Frederic Jennings, Esq. (via email)
Adam Suppes (via email)

PdaNet+FoxFi Usage Guidant

=====WiFi Mode=====

Due to lockdowns through each phone system update, WiFi mode will only be allowed on a short list of compatible devices. IN GENERAL:

- Verizon phones no longer allow WiFi mode after Android 7.0.
- Verizon Samsung phones Galaxy S3/4/5/6/7/Edge, Note 2/3/4/5, Verizon LG phones G2/G3/G4/G5 and Verizon Sony phones Z3 are supported by Android versions 6.1 or below.
- Verizon HTC phones (M7/8/DNA) will only work on Android 4.1 ~ 4.4.
- Verizon Motorola phones will only work on Android 4.3 or below.
- AT&T Samsung phones will only work on Android 4.2 or below.
- Other carriers/phones will only work if they still have Android 4.0 or below.
- Straight Talk phones will only work if it uses Verizon and are compatible with the above.
- For all other phones, use USB mode or Bluetooth mode instead.

=====USB Mode=====

USB mode works on almost all Android phones. It allows connection from Windows PC or Mac. In addition, PdaNet comes with a "WiFi Share" feature that can further turn the Windows PC into a WiFi Hotspot so that you can connect other devices to it and share your phone's Internet connection.

*T-Mobile or MetroPCS users can only use USB mode with "Hide Tether Usage" enabled in PdaNet. This will break Netflix however.

*If your phone is not recognized by your computer after connecting USB, please see <http://pdanet.co/driver>

*Please treat Windows tablets (non RT) the same as Windows PC.

=====Bluetooth Mode=====

Bluetooth mode allows connection from Windows PC, Android tablets (excludes Android 4.4) or devices that supports Bluetooth DUN.

*A system bug in Android 4.4 for tablets will break Bluetooth mode, this is fixed in Android 5.0 or later.

*For Android tablets it is possible only the browser app will work in Bluetooth mode. That is because other apps may be looking for wifi or cell phone connection and not recognize the Bluetooth Internet.

*One way around the above two issues is to find a wifi hotspot to connect the tablet to at the same time (such wifi hotspot does not need to provide Internet access).