

# Proposed Self-Certification Language

March 21, 2019

# Individual Self-Certification

- **Individual users of all types.**

By clicking “Accept,” you certify that you have a hearing or speech disability and that you need VRS to be able to communicate with other people. You further certify that you understand that the cost of VRS calls is paid for by contributions from other telecommunications users to the interstate Telecommunications Relay Service Fund.

If you are a parent, guardian, or legal representative obtaining Sorenson Hardware or Software on behalf of and for use by a minor child or other person, you certify that the child or other person has a hearing or speech disability and needs VRS to be able to communicate with other people. You further certify that the child or other person understands that the cost of VRS calls is paid for by contributions from other telecommunications users to the interstate Telecommunications Relay Service Fund.

# Hearing-User Self-Certification

- **Individual hearing users.**
- **Entity hearing phones.**

By clicking “Accept,” you certify that:

- You are proficient in sign language.
- You understand that your assigned iTRS number may only be used for the sole purpose of communicating, via point-to-point, over distances with registered VRS users.
- Your iTRS number may not be used to access VRS.
- You understand that calls to 911 are not supported from your iTRS number.

# Entity Deaf-Assigned Self-Certification

- **Entity phones primarily for use of a particular deaf individual.**

By clicking “Accept,” you acknowledge the following:

- You certify that you have a hearing or speech disability and that you need VRS to be able to communicate with other people.
- You further certify that you understand that the cost of VRS calls is paid for by contributions from other telecommunications users to the interstate Telecommunications Relay Service Fund.
- You acknowledge that your company has requested this phone or software primarily for your use and agree to notify Sorenson promptly if you leave the company or if for any other reason you are no longer the primary user of the videophone or software.

# Quarterly User/Supervisor Verification

According to our records, this VRS account is used or supervised by [NAME or LOCATION]. If this is still true, please click, "YES." Otherwise, click "NO."

# Public-Phone Self-Certification

## **Before each call**

By clicking “Accept,” you certify that you have a hearing or speech disability and that you need VRS to be able to communicate with other people. You further certify that you understand that the cost of VRS calls is paid for by contributions from other telecommunications users to the interstate Telecommunications Relay Service Fund.

# Entity Supervised Deaf-Use Self-Certification

By clicking “Accept,” you acknowledge the following:

- You acknowledge that your company has requested this phone or software solely for use of eligible individuals who are deaf, hard-of-hearing, or speech-disabled and who need VRS to communicate with hearing individuals.
- You further certify that you understand that the cost of VRS calls is paid for by contributions from other telecommunications users to the interstate Telecommunications Relay Service Fund.
- You acknowledge that federal law prohibits ineligible use of VRS. You acknowledge that only deaf, hard-of-hearing, or speech-disable users who need VRS to communicate are eligible to place or receive VRS calls through this device or software.
- You acknowledge that your company has designated you as the individual responsible for supervising usage of the phone and agree to do so.
- You agree to notify Sorenson promptly if you leave the company or if for any other reason you are no longer supervising the usage of the videophone or software.

# Entity Mixed-Use Self-Certification

## **Before each call**

By clicking “Accept,” you certify that you have a hearing or speech disability and that you need VRS to be able to communicate with other people. You further certify that you understand that the cost of VRS calls is paid for by contributions from other telecommunications users to the interstate Telecommunications Relay Service Fund.