

March 28, 2019

**VIA ECFS**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
9050 Junction Drive  
Annapolis Junction, MD 20701

Re: WC Docket No. 12-375, *In the Matter of Inmate Calling Services*;  
Inmate Calling Service Provider Annual Report and Certification

Dear Ms. Dortch:

Pursuant to the Federal Communications Commission's rules<sup>1</sup>, Hawaiian Telcom, Inc. ("HTI") is providing the Commission with a copy of its completed and certified Inmate Calling Services Provider Annual Report and Certification, FCC Forms 2301(a) and 2301(b) ("ICS Annual Report") for the 2018 reporting year.

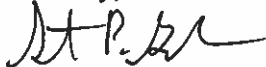
HTI requests that the Commission keep the following materials included in its ICS Annual Report confidential and subject to Protective Order DA 13-2434 released on December 19, 2013 in WC Docket No. 12-375, and not release the information to the public if requested: Section IV, Variable Site Commission Payments.

A confidential version of HTI's ICS Annual report has also been filed with the Commission via Overnight Mail.

Effective April, 2018, HTI no longer provides inmate calling services and has exited this line of business. Therefore, this ICS Annual Report, which includes data from January 2018 through the end of inmate calling services operations in April 2018, will be the final Annual Report submitted by HTI.

Please contact me at (808) 546-3877 if you have any questions pertaining to this filing.

Sincerely,



Steven P. Golden  
Vice President, External Affairs

Enclosure

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<sup>1</sup> See 47 CFR §§ 64.660

**In the Matter of Interstate Inmate Calling Services**  
**WC Docket No. 12-375**  
**Annual Reporting Form**

**FCC Form 2301(a)**

**OMB Control No. 3060-1222**

**Instructions:** Please read this form carefully before completing. This form is to be completed by an officer of each provider of inmate calling services (ICS). If the provider seeks confidential treatment of any information, consistent with our rules and the Protective Order in place in this proceeding, it should identify the specific information which it claims is subject to confidential treatment.

**I. Basic Information**

<b>1. Provider Name:</b> Hawaiian Telcom, Inc.	<b>2. Reporting Period:</b> 1/1/2018 – 4/20/2018
<b>3. Officer Name, Title:</b> Steven P. Golden, Vice President, External Affairs	
<b>4. Officer Telephone Number:</b> 808-546-3877	<b>5. Officer E-Mail Address:</b> <a href="mailto:steven.golden@hawaiiintel.com">steven.golden@hawaiiintel.com</a>
<b>6. Total Number of Correctional Facilities Served by Provider:</b> 8	
<b>7. Number of Prisons Served by Provider:</b> 4	
<b>8. Number of Jails Served by Provider with Average Daily Population (ADP) of 0-350:</b> 1	
<b>9. Number of Jails Served by Provider with ADP of 350-999:</b> 2	
<b>10. Number of Jails Served by Provider with ADP of 1000 or more:</b> 1	

**II. ICS Rates**

Facility Name	Facility Type	ADP (for jails) 3/31/18	Intrastate Rate (Interisland)	Intrastate Rates Different from Listed Rate	Interstate Rate (Collect)	Interstate Rates Different from Listed Rate	International Rate
Hawaii Community Correctional Center	Jail	421	\$0.21 per min	Yes	\$0.24 per min Note #1	Yes	Note #2
Kauai Community Correctional Center	Jail	193	\$0.21 per min	Yes	\$0.24 per min Note #1	Yes	Note #2
Maui Community Correctional Center	Jail	500	\$0.21 per min	Yes	\$0.24 per min Note #1	Yes	Note #2
Oahu Community Correctional Center	Jail	1,191	\$0.21 per min	Yes	\$0.24 per min Note #1	Yes	Note #2
Halawa Correctional Facility	Prison	n/a	\$0.21 per min	Yes	\$0.24 per min Note #1	Yes	Note #2
Waiawa Correctional Facility	Prison	n/a	\$0.21 per min	Yes	\$0.24 per min Note #1	Yes	Note #2
Kulani Correctional Facility	Prison	n/a	\$0.21 per min	Yes	\$0.24 per min Note #1	Yes	Note #2
Women's Community Correctional Center	Prison	n/a	\$0.21 per min	Yes	\$0.24 per min Note #1	Yes	Note #2
<b>Note #1: Interstate calling was provided to the State of Hawaii Department of Public Safety by Global Tel*Link (GTL) as a service to Hawaiian Telcom.</b>							
<b>Note #2: Hawaiian Telcom did not provide International calling services during this reporting period to the State of Hawaii Department of Public Safety</b>							

**II(a). Narrative Description of ICS Rates**

**1. In this space, please list all per-minute intrastate rates that are different from the provider's average Intrastate Rate (*see* Section**

**II, Column 4):**

- Local Collect Call rate was \$0.13 per minute from 1/1/18 through 4/20/18.
- Local Prepaid/Debit Call rate was \$0.13 per minute from 1/1/18 through 4/20/18.

**2. In this space, please list all per-minute interstate rates that are different from the provider's average Interstate Rate (*see* Section**

**II, Column 6):**

- Interstate Prepaid/Debit Call rate was \$0.20 per minute from 1/1/18 through 4/20/18.
- Note: Interstate calling was provided to the State of Hawaii Department of Public Safety by Global Tel\*Link (GTL) as a service to Hawaiian Telcom.

### III. Ancillary Service Charges

Facility Name	Facility Type	ADP (for jails)	List of Ancillary Service Fees (types)	Charge for Each Ancillary Service	Number of Times Fee has been Charged
NOT APPLICABLE					
All Ancillary Services were provided by GTL to the State of Hawaii Department of Public Safety during this reporting period on behalf of Hawaiian Telcom.					

#### IV. Variable Site Commission Payments

[illegible]

V. Fixed Site Commission Payments

Contracting Party	Contract Identifier	Fixed Site Commissions Required by Contract	Facilities Covered by Contract	Facility Type	ADP (for jails)
NOT APPLICABLE					

## VI. Video Calling Services

[illegible]



## VII. Disability Access

[illegible]

**FCC NOTICE REQUIRED BY THE PAPERWORK REDUCTION ACT**

We have estimated that each response to this collection of information will take 60 hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain the required data, and actually complete and review the form or response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, AMD-PERM, Paperwork Reduction Project (3060-1222), Washington, DC 20554. We will also accept your comments via the Internet if you send them to [pra@fcc.gov](mailto:pra@fcc.gov). Please DO NOT SEND COMPLETED APPLICATIONS TO THIS ADDRESS. Remember - you are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-1222.

**THE FOREGOING NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, P.L. 104-13, OCTOBER 1, 1995, 44 U.S.C. 3507**


FCC Form 2301(b)

Estimated Time Per Response: 5 Hours

**Inmate Calling Services Annual Certification Form**

Please Read Instructions Before Completing

(To Be Completed by Service Provider)

<b>1. Name of Service Provider</b> Hawaiian Telcom, Inc.		<b>2. Reporting Year</b> 2018	
<b>3. Officer Name, Title</b> Steven Golden, Vice President, External Affairs			
<b>4. Mailing Address of Officer</b> Street Address 1177 Bishop Street, Suite 17			
<b>City</b> Honolulu		<b>State</b> HI	<b>Zip Code</b> 96813
<b>5. Telephone Number</b> 808-546-3877			
<b>6. Email Address</b> Steven.golden@hawaiiantel.com			
<b>Block 2: Certification</b> The chief executive officer (CEO), chief financial officer (CFO), or other senior executive with first-hand knowledge of the accuracy and completeness of the information provided must certify as follows:  I swear under penalty of perjury that: <ul style="list-style-type: none"><li>(i) I, <u>Steven Golden, Vice President, External Affairs</u>, am an officer of the above-named service provider and am authorized to submit the attached Annual Reports on behalf of the service provider;</li><li>(ii) I have examined the attached Annual Reporting Forms and all requested information has been provided;</li><li>(iii) Based on information known to me, or provided to me by employees responsible for the data being submitted, all statements of fact, as well as all data, are true and accurate; and</li><li>(iv) The above-named service provider is in compliance with the Federal Communications Commission's rules governing inmate calling services (ICS). I acknowledge that failure to comply with the rules governing ICS may result in civil or criminal prosecution.</li></ul>			
<b>9. Signature of Authorized Person</b> 		<b>10. Date</b> 3/28/19	
<b>11. Printed name of Authorized Person</b> Steven Golden			