

March 29, 2019

To whom it may concern:

As the State E-rate Coordinator for the State of Oregon, I am writing this letter of support for Oregon E-rate applicants seeking a Petition for Waiver of FCC Form 471 Filing Deadline before the Federal Communications Commission within five (5) calendar days of the FCC Form 471 Filing Deadline. I am acknowledging three (3) significant factors that may have contributed to any failure to comply with the FCC Form 471 Filing Deadline.

1. The State of Oregon Department of Education has had turnover in employment directly related to State E-rate Coordination. I began working as the Contracted State E-rate Coordinator in 2018. A new Department State E-rate Coordinator was appointed in late January. The Department of Education has hired a new Chief Information Officer who will start in April. With all of these changes, I recognize some Oregon applicants may not have had the necessary access to the appropriate information for Oregon's State E-rate Coordination.
2. The State E-rate Coordinator EPC profile has been given incorrect permissions and I am unable to see applicant data in EPC. On numerous occasions, applicants would have to send me a "print screen" image to receive any state support or assistance. This has been reported to CSB and is being looked into.
3. Applicants in Oregon started notifying the State E-rate Coordinator of EPC system issues and slowness as early as February 15, 2019. These issues were discussed numerous times with USAC up to March 26, 2019. From March 25-27, a 20-40 second wait time between clicks in EPC was reported to the State E-rate Coordinator.

Please feel free to contact me directly if I can be of any assistance in this matter.

Respectfully,

**Jamie Campos**

State E-rate Coordinator | Oregon Department of Education

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[www.oregon.gov/ode](http://www.oregon.gov/ode)