

RM-7990 RECEIVED

Norman D. Stiedler
2501 Barney Terrace
Huntsville, AL 35810-3903

June 6, 1992
205-876-1376 (Day time)
205-852-2958 (Night time)

JUN 12 1000

FCC MAIL BRANCH

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JUN 24 1992

ORIGINAL
FILE

Donna K. Searcy, Secretary for FCC
Room 222
1919 M Street, NW
Washington, D.C. 20554

Federal Communications Commission
Office of the Secretary

Dear Ms Searcy,

RM-7990

The purpose of this letter is to ask support for a resolution to bar companies from charging fees for 800 calls. 800 calls have been free for 25 years. The public has come to expect that "1-800" means the call is free. Now, some companies are misleading the public by setting up shop in previously uncharted territory. These operators are charging for sex advice, \$5.00/minute or psychic readings for \$120.

Regards,

Norman D. Stiedler
Norman D. Stiedler

Rm-7900
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JUN 12 1992

FCC MAIL BRANCH

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Dear MS. Searcy

We have a small business that uses an 800 phone number.

We would hate to see the 800 numbers become toll charges

and confuse the buying public.

Please keep it simple. the 900 numbers can be charged.

Keep the 800 numbers toll free.

Sincerely,



Walter Witt
333 South Auburn Steet # 10
Colfax, CA 95713

Federal Communications Commission
Office of the Secretary

JUN 24 1992

200 130
Stephen & Beverly O'Connor

603 Viking Drive
Marshall, Minnesota 56258-2311

FCC MAIL SECTION

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June 8, 1992

Donna R. Searcy
Secretary for FCC
Room 222
1919 M St. N.W.
Washington, D.C. 20554

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Ms. Searcy:

Federal Communications Commission
Office of the Secretary

Please take the necessary steps to insure the integrity of the 800 telephone number system. I also believe that these numbers should remain free as advertised.

Sincerely,


Stephen O'Connor

FCC MAIL SECTION

JUN 12 8 25 AM '92

REC'D

FILE 700

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JUN 24 1992

Federal Communications Commission
Office of the Secretary

June 9, 1992

113 Sunset Lane

West Lafayette, IN

47906

Dear Mr. Searcy:

I hope the move to bar long-distance companies from supplying 800 service to companies that eventually charge customers for calls will be successful.

800 numbers should always mean a no-cost call.

Otherwise, confused callers will be exploited by unscrupulous operators.

(My personal experience - I called an 800 number then was told to call more numbers - and charged for the call.)

Sincerely,

Maryellen Curfman

RM-7990

6105 Andrew Court
Lincoln, Nebraska
June 8, 1992

RECEIVED

JUN 24 1992

Federal Communications Commission
Office of the Secretary

Donna R. Searcy
Secretary for FCC
Room 222
1919 M St. N.W.
Washington, D.C. 20554

Dear Ms. Searcy,

The idea of charging for a 800 number call scares me. Please keep it a "free" number.

We had some teenagers staying with us one night and the next telephone bill I received had \$250. worth of charges on a 900 number! I had no recourse but to pay it but I immediately had a block put on our line.

I don't know too many people who could pay for "accidental" charges like that every month.

Please guarantee all 800 numbers be free!

Sincerely,
Joan C. Record

JUN 12 11 30 AM '92
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

THE

loose on us. keep

"USA TODAY hopes to serve as a forum for better understanding and unity to help make the USA truly one nation."
— Alan H. Neuharth
Founder, Sept. 15, 1982



Peter S. Richard
Editor
Karen Jurgensen
Editor of the
Editorial Page
Thomas C. Kelly
President and Publisher

1-800 FREE!

Clarke Stallworth

Today's debate is on TOLL-FREE PHONE CALLS and the need for regulations to prevent charges on 1-800 lines.

Keep 1-800 numbers free
Clarke Stallworth
from extra-charge schemes

PO Box 131432

OUR VIEW The FCC should enact new rules to guarantee that calls to 800 numbers are toll free.

Even the wisest boys should be able to take some things on faith. One of them is that calls to 900 numbers cost money, but calls to 800 numbers don't.

For 25 years, "1-800" has spelled "free." Most of the time, it still does. But a few money-hungry opportunists are changing that. Having fouled the 900-number nest, they're now setting up shop in unbesmirched 800 territory.

They're providing sex advice for \$4.95 a minute or psychic readings for as much as \$120. Or they're sending out postcards that invite "sweepstakes winners" to call a "toll-free" 800 number to identify their prizes. Once on the line, the unlucky winners have to punch in more numbers to find out what they've won — for a fee.

This mischief can and should be stopped.

Thirty-four states' attorneys general have asked the Federal Communications Commission to bar long-distance companies from supplying 800 service

to companies that wind up charging consumers for the calls.

The FCC should do as they ask. Years of habit tell people that "800" means "about to you."

Yet no rule says 800 calls have to be free. Long-distance companies can't even deny 800 service to anyone until complaints come pouring in.

If 900-type services can be disguised by 800 numbers, consumers miss out on some hard-won protections, like free blocking of outgoing 900 calls. There is no free blocking of 800 numbers.

Two long-distance companies — AT&T and Sprint — are working with the FCC toward new rules to protect the integrity of 800 numbers.

New rules won't punish legitimate businesses; anyone who wants the dialer to pay can sign up for a 900 number.

The FCC should act to keep 800 numbers free from sleazy operators.

To tell the FCC what you think about keeping 800 numbers toll free, write:

Donna R. Searcy
Secretary for FCC
Room 222
1919 M St. N.W.
Washington, D.C. 20554

Don't curb 1-800 services

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FCC MAIL SECTION

MS
 (1)
 Please keep
 numbers

800
 560
 11/12/92

11 Holly Hill Road - Biltmore Forest, North Carolina 28803

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JUN 24 1992

June 9, 1992

Federal Communications Commission
Office of the Secretary: Secretary for FCC
Room 222
1919 M St. N. W.
Washington D. C. 20554

JUN 15 1992

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JUN 12 2 44 PM '92

FCC MAIL SECTION

PLEASE!!! Do not take the free "800" numbers from public that is poor and can not afford to reach government and industry with their problems.

Take the "800" numbers from the spokesperson from Allied Marketing Group and GIVE THEM "900" only.

RE [Signature]

Donna R Searcy
Sec For F.C.C.

EM-7915 6/8/92 ✓
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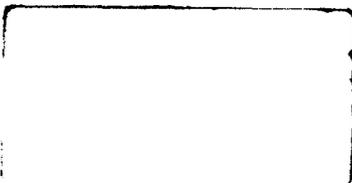
JUN 24 1992

Dear Sec Searcy

Federal Communications Commission
Office of the Secretary

Our country HAS too many
Unscrupulous 900 # operators. Keep
the 800 # free from sleazy operators
Our people deserve that much.

Sincerely
Lynn Steen
Pamenna



RM - 440

PLEASE KEEP ALL 800 NUMBERS
FREE !!!

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JUN 24 1992

A. B. MOLLAT
A. B. Mollat

Federal Communications Commission
Office of the Secretary

1400 WEATHERSFIELD WAY
SCHAUMBURG ILL,
60193.

