

Rm- 197D

FCC MAIL BRANCH

JUN 11 1992

June 23 1992

200 E. Montclair, Apt. 1B
Springfield, MO 65807-7901
June 8, 1992

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JUN 24 1992

Federal Communications Commission
Office of the Secretary

Donna R. Searcy
Secretary for FCC
Room 222
1919 M St. N.W.
Washington, D.C. 20554

Dear Ms. Searcy:

While reading the USA Today newspaper, I was disturbed to discover that the "1-800" numbers are not necessarily toll-free to the customer. This is completely outrageous! Any unscrupulous company can charge an alarming sum of money to customers who believe that they are calling for free.

There should be a law against this. For a quarter of a century, people have assumed that "1-800" means toll-free. This is obviously not necessarily the case. I trust that the situation will soon be remedied.

Your immediate consideration will be deeply appreciated.

Sincerely,

Douglas K. Rayl

Douglas K. Rayl

RM-7990
6-8-92

Dear Ms. Seary -

Please keep 800
numbers free! It seems to
be an unwritten law that
the public has been
able to use the 800 numbers
free of charge -

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Federal Communications Commission
Office of the Secretary

*Very truly yours
George W. Marshall*

JUN 24 1992

2601 Virginia Avenue, N.W.
Washington, D.C. 20037-1970
202-965-2700

**HOWARD
JOHNSON**

RM-7990
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JUN 9 3 11 PM '92 Federal Communications Commission

Lodge

June 9, 1992

Donna R. Searcy
Secretary for FCC
Room 222

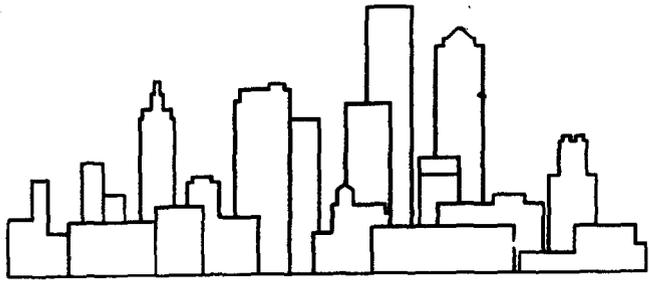
Dear Ms. Searcy

I strongly favor keeping "800" Telephone Service free.

The argument that charging for "800" calls will increase "service" to consumers is poppycock. If this is needed, why not include it in "900" service, or create a new category ("700" service)? The real motive is to confuse and/or deceive consumers.

The concept of "800" service is a success story for American business. Don't screw it up!

Charles A. Lyons



RADIO TECH

758 ORANGE TER.
SUITE 4
MACON, GA. 31201
TOLL FREE
1-800-552-RADIO

6/8/92
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JUN 24 1992

Federal Communications Commission
Office of the Secretary

DEAR DONNA,

THIS IS MY VOTE TO KEEP "900" NUMBERS TOLL FREE. MY BUSINESS DEPENDS ENTIRELY ON MY 900 SERVICE, AND THE CONFIDENCE OF MY CALLERS. THERE ARE PLENTY OF "900" NUMBERS TO GO AROUND. - LET'S USE THEM FIRST, AND NOT CONFUSE THE CONSUMER.

ALL THE BEST,
William S. Rogers,
1-800-552-RADIO

JUN 11 5 11 PM '92
COMMUNICATIONS SECTION
FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, D.C. 20541



WYNDHAM MILWAUKEE CENTER

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JUN 24 1992

Federal Communications Commission
Office of the Secretary

June 9, 1992

Ms. Donna R. Searcy
Secretary for FCC
Room 222
1919 M Street N.W.
Washington, D.C. 20554

Dear Ms. Searcy:

I was horrified to read in USA Today (June 8, 1992) that some companies are using 800 numbers to charge the caller for the call. I object to that very much.

I think that the possibilities for abuses to the free 800 services are too great, as stated in the editorial, and regulations should be in place to prohibit it. There are too many people who will end up being charged for a call when they had no intentions to make a charge call in the beginning.

Please act to keep 800 numbers toll free.

Thank you.

Sincerely,

David Nakagawa

David Nakagawa
4843 Clarke Street
Oakland, CA 94609

File - ZM - 799D

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JUN 24 1992

Federal Communications Commission
Office of the Secretary

9 June 1992

Donna R. Searcy
Secretary for FCC
Room 222
1919 M St. N.W.
Washington, D.C. 20554

Subject: 1-800 Numbers

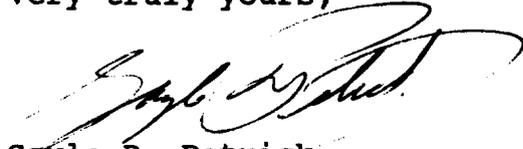
Dear Ms. Searcy:

I have just read where there are some 800 numbers being set up which are collect numbers and not toll free numbers. I urge you not to permit this regulation. There are enough "con" artists operating on the 900 number system and most people are generally aware that when you call a 900 number, it costs you money.

DON'T, I repeat DON'T, let toll collect numbers slide in under the door of 800 numbers. There are too many fast-talking "con" artists out there who will take an awful lot of unsuspecting people to the cleaners. You know the type of people who they appeal to and work on, and we don't need more people taking money away from our youth and our elderly selling a lot of nothing for a lot of money.

I urge you to "keep 800 toll free".

Very truly yours,



Gayle D. Petriek
136 Carol Drive
Clarks Summit, PA 18411

JUN 15 1992

Joyce E. Nivens
26 EASTMOOR DR.
Silver Spring, MD 20901

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Federal Communications Commission
Office of the Secretary

Donna Searcy
Secretary for FCC
Room 222
1919 M ST. N.W.
Wash. DC. 20554

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ENTRANCE
COMMUNICATIONS SECTION

Dear Ms. Searcy,

I feel strongly that all 800 calling numbers should be toll free calls.

I do not want to wonder if there will be a charge when I call any given 800 number. Please keep the 900 series for sex, psychic or prize winning calls and keep 800 numbers free.

Sincerely,

Joyce E. Nivens
(301) 681-0018