

On or about 31 Jan 2018, my cable provider (Spectrum cable) shut down the local station feeds for CBS and NBC without notice to their subscribers. That this occurred on Super Bowl Weekend just made matters worse.

Since then I have expected both parties to come to an agreement about subscriber fees so that these channels could be reinstated. This has not happened.

This dispute is now two months old yet Spectrum subscribers still pay full price for services that we aren't receiving. Calling Spectrum does no good as they blame Northwest Broadcasting. Northwest, of course, blames Spectrum while paying customers get nothing.

Many of us have had to invest more money buying external TV antennas in order to receive something that we already pay for. Others, after spending money for antennas, discover that they can't get the signal clearly on off-the-air antennas.

Request the FCC step in and force a resolution in the dispute between Spectrum and Northwest Broadcasting.