Waiver Request

E-Rate 471 – Deadline Extension

I am the consultant responsible for the E-Rate grant. This is my first year being assigned to this role. The lady who was over it retired. River Oaks School missed the filing period due to many problems that created an oversight for me. I honestly thought March 22, 2018 was the deadline for Form 470.   
  
1) River Oaks is just one of my clients and was preparing and installing an upgrade for a client. Go live week was March 16th and we had several issues

2) River Oaks is still trying to get the 2017 E-rate Category 2 filing project complete. We have had some issues in communication with the vendor and has resulted in down networks or sporadic wireless network. The last 4 weeks has been me working after hours installing firewall, configuring network for more IP address, tracking down wireless interferences, etc. The week of go live was also the week I was trying to get Comcast bridged and the firewall configured, and network tested. Weeks prior I was troubleshooting and support calls with Comcast.

As of right now, we met today and reviewed all bids. Selected the one who had the highest points. I am starting the filing of the 471 tonight in hopes for approval for extension from the FCC and have requested the contract to be generated tomorrow from the category 1 bid winner. Planning on completing the 471 tomorrow if the contract can be generated.

I am requesting an extension for River Oaks. We have already purchased Chromebooks for the school and need the dedicated bandwidth. I hope the FCC will give us grace and grant us the extension.

Thank you for your consideration,

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