FCC Waiver Request:

Proceeding 02-6

I am formally requesting a “WAIVER” for the following applications that were completed after the close of the funding window. The reason for the request is that on the final day to file the website was down on several occasions. I called USAC and reported being locked out of the website on several occasions (see case #231644 – on the last page of this request). The following schools and applications that I am requesting a “WAIVER” for are listed below: All of the school applications were completed within 3 hours of the closing window. Most of the schools on this request are new to the eRate program and the 22nd was their Allowable Contract Date. In addition the back and forth that was required to complete the category two applications greatly increased the time of the filing.

I believe that as in previous years that applications filed within 14 days following the close of the window should be accepted as “IN WINDOW”. Your consideration of this request is greatly appreciated.

**Richard Allen Schools - Entity # 224736**

**Application Number**

**181014257**

**Certified Date**

**3/23/2018 1:45 AM EDT**

**&**

**Application Number**

**181015222**

**Certified Date**

**3/23/2018 2:50 AM EDT**

**New Life Charter Academy - Entity # 17017639**

**Application Number**

**181015474**

**Certified Date**

**3/23/2018 12:51 AM EDT**

**Panacea Prep Charter Academy - Entity # 16081089**

**Application Number**

**181014260**

**Certified Date**

**3/23/2018 12:01 AM EDT**

**&**

**Application Number**

**181015478**

**Certified Date**

**3/23/2018 1:58 AM ED**

**Eagles Nest Charter Academy - Entity # 16036843**

**Application Number**

**181014208**

**Certified Date**

**3/23/2018 12:03 AM EDT**

**&**

**Application Number**

**181015481**

**Certified Date**

**3/23/2018 12:50 AM EDT**

**Lucious & Emma Nixson Academy - Entity # 17017610**

**Application Number**

**181014293**

**Certified Date**

**3/23/2018 12:02 AM EDT**

**&**

**Application Number**

**181015484**

**Certified Date**

**3/23/2018 12:52 AM EDT**

Sincerely,



Dr. Jim Earle

President

386-405-3979

[jim@federalprogramconsulting.com](mailto:jime@ctierate.us)

**#231644 - Correction to USAC Description**

Call made in reference to the Form 471 Deadline Filing and the Downtime of the website on the last day of March 22, 2018.

My text:

This call was in relation to the message received while in putting data for the various Form 471s. In reference to USAC Notation due to increased volume - please try again in 15 minutes. I was unable to insert date on several occasions on March 22nd. This needed to be documented due to possible late filings of the Form 471. While on this call I addressed a couple of other issues. The primary issue addressed was the downtime of the website on the final day for filing the Form 471!!!!!! I requested the individual responding to my inquiry to document that I was unable to log in on a couple of occasions.

USAC Response:

Jim, Unfortunately we do not have the ability to update or change a case description once the case has been created. USAC is aware that EPC was unavailable to users periodically on 3/22/2018. If you need to file a waiver for your late filed FCC Form 471, you may explain that the site was unavailable due to the error message that you mentioned. If you have any additional questions or concerns, you may reopen the case and add a note. If the case cannot be reopened, please create a new customer service case or contact the Client Service Bureau at 888-203-8100.