

NextMetro, LLC

Annual 47 C.F.R. S: 64.2009(e) CPNI Annual 47 C.F.R. S: 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2018

Date filed: 1/21/2019 – (via Global Phone) – Updated 4/4/2019

Name of company covered by this certification: NextMetro, LLC. Form 499 Filer ID: 831123

Name of signatory: Christopher J. Chamberlain

Title of signatory: CEO

I, Christopher J. Chamberlain, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. S: 64.2001 et seq.

In this certification is a statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

NextMetro's CPNI data is available to its customers via the GlobalPhone provided internet portal. On Global Phone's Hosted PBX platform, access is protected by user name and password which are not comprised of biographical data.

NextMetro's customer service personnel have been instructed not to release call detail information or reset passwords without the use of a pre-established password.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.



Christopher J. Chamberlain
CEO