From: Seth Hoffman [\*] <shoffman@ravenrocknetworks.com>

Sent: Tuesday, April 09, 2019 2:11 PM

To: Paul Norko

Subject: Re: Upshur County Library - Internet Service

Mr Norko

Hopefully this is all the info you may need:

Company Account/Taxation/Registration Information

Federal Employer Identification Number (FEIN): 82-0916867

State Business Taxation/Registration Number: 2341-2303

State Certification of Incorporation Number: 9AHG8

Federal USAC SPIN ID: 143151318

DUNS Number: 059972301

Thanks,

Seth Hoffman

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Raven Rock Networks, Inc.

P.O. Box 2020

Buckhannon, WV. 26201

www.ravenrocknetworks.com | 866.261.0710

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On Apr 9, 2019, at 2:03 PM, Paul Norko <paul.norko@clark.lib.wv.us> wrote:

Hi Seth,

Thank you very much. Sorry I didn’t get to these yesterday, I was out of the library.

One thing I will need from you is Raven Rock’s SPIN number for e-Rate. I can’t get any

further in the 471 without it…

Paul Norko

Director

Upshur County Public Library

Phone: (304)473-4219 extension #11

Fax: (304)473-4221

paul.norko@clark.lib.wv.us

From: Seth Hoffman [\*] [mailto:shoffman@ravenrocknetworks.com]

Sent: Sunday, April 07, 2019 2:53 PM

To: Paul Norko <paul.norko@clark.lib.wv.us>

Subject: Re: Upshur County Library - Internet Service

Mr Norko,

Please find the attached Internet Service Level Agreement (contract) and

Acceptable Use Policy. I have also taken the liberty of downloading and filling

out the two Form 471 variations you will need to file with USAC. Feel free to

modify them as you see fit, but I did want to ensure that you had all the

information you needed. I will be back to work on Tuesday the 9th in the

afternoon, please let me know if you need anything more from Raven

Rock. Also, we will be happy to have a more in-depth discussion on cross-

promotion and how we can benefit mutually from a working relationship.

-Seth Hoffman

On Mon, Apr 1, 2019 at 2:33 PM Seth Hoffman

<shoffman@ravenrocknetworks.com> wrote:

Paul

I will have something to you by next Monday at the latest. My apologies for the

delays. With the events of last week things have gotten all jumbled around.

Seth Hoffman

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Raven Rock Networks, Inc.

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Please excuse my brevity and any misspellings, this message sent from a mobile

device.

All communications are private and confidential.

On Apr 1, 2019, at 14:05, Paul Norko <paul.norko@clark.lib.wv.us> wrote:

Hi Seth,

Hope everything is straightened out with your son. I’m not trying to

rush you, just wanted to see if you had anything yet for me. I’d like to

be able to file the 471 any time soon.

Paul Norko

Director

Upshur County Public Library

Phone: (304)473-4219 extension #11

Fax: (304)473-4221

paul.norko@clark.lib.wv.us

From: Seth Hoffman [\*] [mailto:shoffman@ravenrocknetworks.com]

Sent: Tuesday, March 26, 2019 3:18 PM

To: Paul Norko <paul.norko@clark.lib.wv.us>

Subject: Re: Upshur County Library - Internet Service

Mr Norko

Haven’t forgotten about this - still working through things that are

time-sensitive - will get this done for you ASAP.

Thanks

Seth Hoffman

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On Mar 21, 2019, at 9:42 AM, Paul Norko

<paul.norko@clark.lib.wv.us> wrote:

Hi Seth,

That should be sufficient. Our Form 471 filing window

just opened as of the 19th, so I have a few weeks

before I need to submit it.

Paul Norko

Director

Upshur County Public Library

Phone: (304)473-4219 extension #11

Fax: (304)473-4221

paul.norko@clark.lib.wv.us

From: Seth Hoffman [\*]

[mailto:shoffman@ravenrocknetworks.com]

Sent: Wednesday, March 20, 2019 10:57 PM

To: Paul Norko <paul.norko@clark.lib.wv.us>

Subject: Re: Upshur County Library - Internet Service

Mr Norko

I am at Ruby Memorial right now - my son had a

serious dirt bike accident today and is in surgery. I

do not know how long we will be here or anything

at this time. I will certainly get something together

for you, but it may be Monday or Tuesday before I

can.

Seth Hoffman

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this message sent from a mobile device.

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On Mar 20, 2019, at 16:57, Paul Norko

<paul.norko@clark.lib.wv.us> wrote:

Hello Seth,

I was in the middle of filing my Form

471 for e-Rate yesterday, and noticed

that I needed to have a contract for

any agreed upon internet services. I

know Raven Rock does not do

contracts as a rule, but you mentioned

you could come up with a dummy

contract for us to satisfy USAC. Could

we get that from you including the

Sophos and the items on the internet

service quote so that I can finish the

471, please?

Paul Norko

Director

Upshur County Public Library

Phone: (304)473-4219 extension #11

Fax: (304)473-4221

paul.norko@clark.lib.wv.us