April 11, 2019

We are asking for a waiver of the missed deadline to submit Form 471. This was a direct result of us filing the Form 470 late as well.

There was an ongoing discussion (which started in April of 2018) with our isp concerning several merges within their company and the resulting billing hierarchy set up by them concerning our account. The bottom line is that we had been charged nearly double our usual amount for the past year and we were not sure we were going to continue doing business with them. I was waiting to get that straightened out before filing the erate forms and missed the 470 deadline.

Thankfully, we are finally in the process of having our service account separated from the National billing account they moved us to and we also received a reasonable quote so we are moving forward with them.

I have been applying for the erate grant since 1999 (my first year in this job as Library Director) and have never filed late before or asked for any kind of waiver. I hope you will consider our request valid and allow us to continue with the process of receiving an erate grant this upcoming year.

Pertinent facts:

Entity Name: Madisonville Public Library

Billed Entity #: 128294

Contact: Kim Hicks 423-519-4085 [kimhicks1@me.com](mailto:kimhicks1@me.com)

Form 471

Application Number: 191042087

Certified date: 4/11/19

Funding year: 2019

Establishing FCC Form 470: 190029883

FRN Number: 1999077212

Service Provider: Charter Communications Operating, LLC

SPIN: 143050436

Account number: 8353200200073148

Please contact me if there is any information I failed to provide.

Thank you for your consideration,

Kim Hicks, Library Director