

Elkhorn Public Schools
Entity Number 138235
Invoice Deadline Waiver Request
SLD Invoice #2906269 was denied because it was submitted after the deadline.

Elkhorn Public Schools, entity number 138235, is requesting a waiver of the invoice deadline due the lateness of response received from USAC. Elkhorn Public Schools is requesting a deadline extension to submit an invoice to receive approved Erate funding.

For the record, Elkhorn Public Schools only missed the deadline of submitting an invoice by two days. Invoice deadline was 01/28/2019 and SLD Invoice #2906269 was certified on 01/30/2019.

Elkhorn Public Schools received notification that USAC submitted an appeal (#75762) for FRN 1699051149 due to a potential system error that may have impacted the funding amount. Appeal #75762

On 1/24/2018 Elkhorn Public Schools submitted a customer service case #218508 to inquiry about the status of the appeal and to confirm the last day to invoice. USAC did not respond to the customer service case until 2/15/2018, stating that they were experiencing system issues. USAC did not answer the applicant's question regarding the last date to invoice. The case was closed by USAC at this time indicated if there were any questions, they would contact the applicant.

Finally on 01/18/2019, a Revised Funding Commitment Decision Letter was received, which gave Elkhorn Public Schools only six business days to submit an invoice to request reimbursement. USAC determined no changes needed to be made to the funding request; however, their response was received during the beginning on the FY2019 filing window. This is a busy time of year as the applicant was preparing to submit a Form 470 application for a large-scale self-provisioned network project. USAC put a 15-day response deadline on the application review process, yet does not hold themselves to the same standards.

For additional information or questions, please contact Natalie Brauer at natalie.brauer@esu5.org.