With very short notice, I was made aware by a voicemail message left on my home phone that the Super Bowl on NBC was not going to be available. It was disappointing and inconvenient. My family and I had to scramble to find another way to watch the Super Bowl at the last minute. I waited anxiously to see if the dispute between Northwest Broadcasting and Charter/Spectrum would come to a conclusion before the Olympics, and again, that did not happen. We had many Olympians from our area participate and it was heartbreaking to not be able to watch and cheer them on. I currently pay $118.97 per month for cable TV. NBC is one of the channels that I should have had access to and did not. It seems pretty unfair that I paid for something that was not available to me by the choice of Charter/Spectrum. No reimbursements or apologies were on my invoice just another $3.00 increase.

Most Sincerely, Deborah Meagher