April 12, 2018

To whom it may concern:

As a Spectrum customer I’m very disappointed with their inability to resolve their NBC (contract) issue as it relates to delivering programming to our area.

As this issue has now reached months (and not days) it is important that the FCC

engage and force them to find a satisfactory remedy---including compensating customers for their inability to deliver something (NBC) that they

agreed upon. Their $10 courtesy credit is not satisfactory!

They’ve been uncooperative and arrogant .

They do not deserve the benefits associated with a relationship with the federal government /FCC.

Sincerely,

Philip Leeds

Jackson, WY