

April 12, 2018

VIA ELECTRONIC FILING

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

**Re: Ex Parte Follow-Up
PS Docket No. 17-344**

Dear Ms. Dortch,

On February 27, 2018, Lawrence Freedman, Senior Vice President of WorldNet Telecommunications, Inc. ("WorldNet") met with Anita Panakar-Stoll, Chris Anderson, Kenneth Carlberg, Jeff Goldtharp, and Lauren Kravitz of the Commission's Public Safety and Homeland Security Bureau. In the meeting, Commission staff inquired about issues and/or problems that WorldNet may have had in communicating/coordinating with other carriers post Hurricane Maria. Mr. Freedman committed to gather information in response to this question and to provide a follow-up response to the Commission.

In response to staff's question, WorldNet now submits that, post-Hurricane Maria, WorldNet experienced some difficulties and delays in getting timely and accurate information, and availability, regarding serviceable lines leased from third party carriers as well as repair and circuit status information from carriers from which WorldNet leased or resold circuits or services. At times, when WorldNet was provided repair and status information, WorldNet often faced challenges in obtaining clear time frames for repairs, including for high priority circuits, such as for hospitals, emergency government offices, etc. Moreover, when time frames for repairs were provided, carriers often estimated timeframes ranging from weeks to months without much supporting or explanatory information. These issues led to some WorldNet customers canceling service and, at times, obtaining replacement services directly from the same underlying carriers that reported circuit unavailability to WorldNet. These issues also forced WorldNet to seek alternate service options to restore services to affected customers, efforts that, in some cases, required WorldNet to incur the burden of increased costs and less favorable contract terms.

We hope this answers your inquiry and provides information that the Commission can constructively use going forward. If however you have any further requests, of course we would be happy to try and respond to them.

Respectfully submitted,

A handwritten signature in black ink that reads "Richard Davis". The signature is written in a cursive, flowing style.

Richard Davis
Counsel for WorldNet Telecommunications, Inc.

cc: Anita Panakar-Stoll
Chris Anderson
Kenneth Carlberg
Jeff Goldtharp
Lauren Kravitz
Lawrence Freedman