

April 12, 2018

Richard R. Dykehouse
Executive Vice President & General Counsel
Charter Communications, Inc.
400 Atlantic Street
Stamford, CT 06901

Re: Proceedings MB Docket No. 18-91

I am an innocent victim of your inexcusable actions cutting off CBS and NBC channels, in Yuma, AZ, from our expensive cable connection just prior to the Super Bowl and the Olympics. Here we are, now, in April, and the same bill comes monthly and we have no CBS or NBC. All my evening programs are inaccessible thanks to you and your inability or desire to reach some agreement and return our services.

What have you to gain giving such poor service, yet flooding other channels with your fancy ads of wonderful service? Do you not care about hundreds of your cable customers?

At this point, I feel the City of Yuma, AZ, should find another service provider who is interested in serving their customers and will do so. I am delighted that the City of Yuma, AZ, plans to take legal action against you with a complaint to the FCC.

Sincerely,



Sylvia Bruce
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Yuma, AZ 85364
(928) 246-6419