I am very disappointed and angry about Charter’s lack of consideration of their customers. I do not believe it is in the customers’ best interest to not have full access to channels. I recently reestablished television service with Charter to watch the Olympics and other sports, only to have no option to view these, in addition to other NBC shows I was looking forward to seeing for the first time. Although I understand arbitration, but not at the expense of customers. It is really bad business policy to take this action, especially in an area where Charter is the only option available to me. I would change to another provider, if one was actually available to me. I am expecting some sort of compensation to customers at the conclusion of your arbitration. I would like access to programming not available during your blackout of NBC. I would appreciate stop using the excuse that you are doing this for the benefit of your customers.