Dear Sir:

Often people with disabilities do not Have the newest communication methods.  I just received an iPhone to pair with my Braille Sense U2 yesterday.  So my comments pertain to the accessibility of websites.

One area which Still needs much work is the accessibility of websites.  I use two “behind the ear” hearing aids and turn a screen reader up Loud, when I cannot access a site with Braille Sense.  I am totally blind.

More and more sites are sending emails filled with pictures and links.  No words.

In order to get the info. I need from eBay, Paypal, the FCC., and others, I must trawl through an email, link by link.

It can take me an hour to access information you might attain in five or ten minutes.  The same is true of online surveys about disability.

This has resulted in my becoming a less engaged citizen, consumer, and person who is trying to supplement my SSDI via online means.

When I call Tech. Support for any company, using my highly amplified phone, we Repeatedly have to discuss the fact that I Cannot see icons on a monitor screen, Cannot use a mouse, Cannot use a pointer.  Usually by the time the “support” person gets all of this information understood, they have no Idea what to do.

Large Tech. companies have plenty of money but this problem is getting Worse, not better.

Why doesn’t the FCC push for web accessibility guidelines with Enforcement powers?

It Could create new challenges And jobs for software engineers, instead of looking at this issue as Only costing a company money.

Sincerely and in frustration,

Teresa Myers