

From: Bill Spakowski
To: [Appeals](#)
Cc: [Dan Briggs](#)
Subject: Appeal Submission for Case # 27014
Date: Wednesday, December 13, 2017 2:39:48 PM
Attachments: [FW Appeal # 27014 AAA ACADEMY - Outlook Web App. light version.pdf](#)
[9 21 Appeal # 27014 AAA ACADEMY \(6\).pdf](#)
[RE Appeal # 27014 AAA ACADEMY - Outlook Web App. light version.pdf](#)
[FDL 2016 Appeal - #27014.pdf](#)
[AAA 201609 September - Internet - Invoice \(2\).xls](#)
[AAA 201607 July - Internet - Invoice \(2\).xls](#)
[AAA 201608 August - Internet - Invoice \(2\).xls](#)
[Single Path LLC - Appeal Request.pdf](#)

Single Path LLC
905 Parkview Blvd
Lombard, IL 60148

December 13, 2017

Universal Service Administrative Co.
Schools and Libraries Program
PO Box 7026
Lawrence, KS 66044-7026

ATTN: Appeals

Single Path LLC, SPIN 143030968, as a Service Provider we are appealing the decision on 10/14/2017 denying the appeal case #27014 for AAA Academy BEN 16046483, for FRN's 1699104906, 1699104892 (PDF attached) with the cause stated:

"During the appeal review process you were given an opportunity to provide the missing vendor support documentation. Program Compliance made initial contact with you on 8-24-2017 and asked you for the current documentation to support the FRNs. You were instructed that the request was time sensitive and that a response was expected within fifteen (15) calendar days. On 8-31-2017, Program Compliance contacted and reminded you that the requested documentation due date was 9-8-2017. On 9-21-2017 an incomplete letter was also sent for current documentation. As this information was not forthcoming, your appeal is denied. USAC Schools and Libraries Division oversees the administration of the E-rate Program and has the authority to make decisions concerning the administration of the application process, including activities to ensure compliance with Federal Communications Commission rules and regulations. See 47 C.F.R. sec. 54.705(a)(1)(iii). To conduct these reviews, USAC has put in place administrative measures to ensure the prompt resolution of applications. If applicants do not respond within the designated time period, USAC reviews the application based on the information available. See Request for Review of the Decision of the Universal Service Administrator by Marshall County School District, Moundsville, West Virginia, Federal-State Joint Board on Universal Service, Changes to the Board of Directors of the National Exchange Carrier Association, Inc., File No. SLD-220105, et al., CC Docket Nos. 96-45 and 97-21, 18 FCC Rcd 4520, 4522, Order, DA 03-764 para. 6 (rel. Mar. 13, 2003). Typically, applicants are required to respond to USAC's requests for additional information necessary to complete their application within 15 days of being contacted. See Request for Review of the Decision of the Universal Service Administrator by Bishop Perry Middle School, New Orleans, Louisiana, et al., Schools and Libraries Universal Service Mechanism, File Nos. SLD-487170, et al., CC Docket No. 02-6, Order, 21 FCC Rcd 5316-5317, FCC 06-54 para. 23 (rel. May 19, 2006) (Bishop Perry Order). See also Application Review posted in the SLD section of the USAC website. For those instances where USAC contacts the applicant in reference to a Selective Review Information Request, the applicant may be provided 30 days to comply with the request. This procedure is necessary to prevent undue delays during the application review process."

We believe this was a clerical oversight. For we the service provide had provided the information request to the

applicant, was shared on 9/22/2017 to complete request by review. We have included a copy of the following:

USAC letter requesting information be answered by 9/22/2017

Single Path request for support from applicant 9/21/2017

Single Path response with invoices sent on 9/22/2017 with direction to forward to USAC by EOD.

Invoices included to satisfy USAC request.

We are requesting that this be sent back to PIA, so any and all required documentation can be completed and approved. This services in question have been supporting the education for the Students of AAA Academy, and we want to ensure that these students continue to receive the highest form of education to support their learning.

Please contact us at your earliest convenience to ensure this decision is corrected.

Regards,

William Spakowski

Single Path, LLC

bill.spakowski@singlepath.com

630-812-2321



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**FW: Appeal # 27014 AAA ACADEMY**

Freda McArthur [fredamcarthur@aaaacademy.org]

You forwarded this message on 10/17/2017 7:05 AM.

Sent: Thursday, September 21, 2017 10:05 AM**To:** Bill Spakowski**Attachments:** ; 9 21 Appeal # 27014 AAA A~1.docx (201 KB)

This is to be corrected and returned by tomorrow 9-22-17. The spreadsheet is confusing and not sure of what is being requested if this is for Single Path, Comcast or whom. Figures don't add up according to phone call I received today. Please take care of this. I should not be getting these kind of phone calls, if the appeal does fail it's on Single Path.

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Executive Director
AAA Academy
13801 S. Chatham
Blue Island, IL 60406
Phone: 708-206-0000
Fax: 708-957-5324
e-mail: fredamcarthur@aaaacademy.org

**"All Children Are Worth Saving"****From:** Cromie, Donna [mailto:Donna.CROMIE@sl.universalservice.org]**Sent:** Thursday, September 21, 2017 9:51 AM**To:** 'fredamcarthur@aaaacademy.org'**Cc:** 'jbaiter@isbe.net'**Subject:** Appeal # 27014 AAA ACADEMY

Please respond in the EPC system.

Please see the attached letter and provide the requested information. The attached letter gives you 15 days to response. Your response is due on Sept 22, 2017.

Thank you for your cooperation and continued support of the Universal Service Program.

Sincerely,

Donna Cromie
Associate Case Manager – Appeals/COMAD
Schools & Libraries Program

30 Lanidex Plaza West | Parsippany, NJ 07054
T 973-581-5263
Donna.Cromie@sl.universalservice.org

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FY 2016 Erate Appeal Information Request

September 21, 2017

Requestor Name: **Freda McArthur**

Applicant Name: **AAA ACADEMY**

Appeal Case Number: **27014**

Response Due Date: Sept 22, 2017

Dear Appellant:

You were recently sent a request for additional information needed by the Appeals team to review your Funding Year 2016 Appeal for Erate discounts. This is a reminder that your response due date is approaching. The documentation we received regarding your funding request numbers(FRN) was incomplete. Please respond to the following questions in their entirety. If you feel you have responded to the question already or you need a further explanation, please feel free to contact me.

Eligibility of Products and Services

The documentation you provide is for multiple Service Providers, XO communications, X4 Solutions, Comcast. Your FRNs are for Single Path LLC (SPIN 143030968).

- **The Billing summary for Single Path LLC is date for July 1, 2013 – July 31, 2013. You need to provide a vendor invoice/quote to support funding year 2016. This cannot be used.**

1: Please provide supporting Vendor document/quote

USAC's Program Compliance Appeals team is currently reviewing your FCC Form 471 application, and we have identified an issue that we need you to help us resolve.

What is the issue?

On your form, your Item 21 was not sufficient to determine if the requested amount for FRN 1699104906; 1699104892 can be supported. This is an issue because before we can proceed with processing your form, we must validate the eligibility of your request.

Please read all of the questions, descriptions, and requests below. Please give enough detail, insight, and clarity to help the reviewers fully understand your specific situation.

Check the boxes for statements that apply, and where applicable, type the information requested into the text boxes. If your information is too detailed for the text box, or if you need to provide additional documentation, click "Browse" to upload relevant files or documentation.

Question(s)

This page will timeout after an extended period of inactivity. Please periodically save your work using the

'Save & Close' button below. You may then use your browser's 'Back' button to return to your work.

1

Please provide vendor documentation which supports the funding request amount of \$6,060.00 per month (Data Transmission / Internet Access) and \$1,677.12 per month (Voice) respectively.

Note: Any vendor documentation (e.g. contracts, vendor quotes, vendor bills, invoices, etc.) provided should clearly identify any ineligible charges that were cost allocated out of your request. Also, please be sure to explain any discrepancies between the amount requested and amount supported.

2

If you are requesting additional dollars to accommodate expected growth or increased usage, please provide any relevant documentation that you used when determining the estimate for expected growth or increased usage.

3

If you would like to provide any additional information about these issues that have not been addressed above:

Use the text box to type information, or upload additional documentation using the "Browse" button.

Response Reminders

Please email or fax the requested information to my attention. If you have any questions or you do not understand what we are requesting, please feel free to contact me.

It is important that we receive all of the information requested **within 15 calendar days** so we can complete our review of your application(s). **If we do not receive the requested information by Sept 22, 2017, your appeal will be reviewed using the information currently on file. Failure to send all of the information requested may result in a reduction or denial of funding. If you need additional time to prepare your response, please let me know as soon as possible. If you are unable to provide the requested information because your school or library has closed for summer break, please indicate in writing the timeframe that you will be unavailable to respond.**

Should you wish to cancel your appeal(s), please clearly indicate in your response that it is your intention to cancel your appeal(s). Include in any cancellation request the FCC Form 471 application number(s) and/or funding request number(s), and the complete name, title and signature of the authorized individual.

A copy of this correspondence is being forwarded to your State Erate Coordinator for informational purposes only.

Thank you for your cooperation and continued support of the Universal Service Program.

Sincerely,

Donna M. Cromie

Associate Manager, Program Compliance– Appeals
Schools & Libraries

Appeal Information Request

Page 3 of 3

Response due: Sept 22, 2017

30 Lanidex Plaza West – N236 | Parsippany, NJ 07054

Ph: 800-200-0818 | Direct: 973-581-5263 | Fax: 973-599-6525

Email: Donna.Cromie@sl.universalservice.org

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RE: Appeal # 27014 AAA ACADEMY

Bill Spakowski

You forwarded this message on 10/17/2017 7:03 AM.

Sent: Friday, September 22, 2017 10:18 AM

To: Freda McArthur [fredamcarthur@aaaacademy.org]

Cc: Dan Briggs

Attachments: ; ; ;

Freda,

After reviewing the Document, they are requesting invoices from 2016. We have attached 3 invoice from that time period. Please send these to USAC's - Donna Cromie by EOD.

Thank you,

Bill

From: Freda McArthur [fredamcarthur@aaaacademy.org]

Sent: Thursday, September 21, 2017 10:05 AM

To: Bill Spakowski

Subject: FW: Appeal # 27014 AAA ACADEMY

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[Academy logo 9 3 15-v3 FOR E-MAIL]

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Associate Case Manager - Appeals/COMAD
Schools & Libraries Program
30 Lanidex Plaza West | Parsippany, NJ 07054
T 973-581-5263
Donna.Cromie@sl.universalservice.org<mailto:Donna.Cromie@sl.universalservice.org>

----- Confidentiality
Notice: The information in this e-mail and any attachments thereto is intended for the named recipient(s) only . This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action or inaction in reliance on the contents of this e-mail and any of its attachments is STRICTLY PROHIBITED. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.



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2016_Appeal - #27014

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In-Review

Outreach

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Appeal Information

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Status USAC issued a revised funding decision on 10/14/2017. Check your Newsfeed for the decision.

Funding Year 2016

Submitting Organization AAA ACADEMY (BEN: 16046483)

Created By Freda McArthur

Created On 12/6/2016 12:16 PM EST

Main Contact

Name fredamcarthur@aaaacademy.org

Email fredamcarthur@aaaacademy.org

Phone Number N/A

Narrative

AAA Academy (BEN 16046483) is appealing the FDL Dated 10/10/2016 which denied services provided by Single Path (SPIN 143030968) for VoIP (FRN 1699104892) and Internet Access (FRN 1699104906). The reason for appeal is that AAA Academy no longer uses E-Rate Solutions Group as our E_rate Consultant and all PIA inquiries went to our former consultant verses, our School which caused your FDL to Deny based on:

FRN 1699104906

"DR1: Applicant has not provided sufficient documentation needed to determine the eligibility of the following item(s): Interconnected VoIP Service"

and

FRN 1699104906

"DR1: Applicant has not provided sufficient documentation needed to determine the eligibility of the following item(s):Fiber Ethernet"

Attached is a copy of the 471 which clearly shows E-Rate Solutions Group was the main contact. Also attached is a screen shot showing no action taken on PIA inquiries.

We are looking forward to your decision to overturn the denial and to allow AAA Academy another opportunity to respond to any and all inquiries. This will allow us to continue to provide quality education for our students.

Appeal Details

Decision appealed by applicant

If you wish to modify or cancel your appeal, or, if you have any questions about your appeal, please contact the E-rate Program's Client Service Bureau (CSB) at (888) 203-8100.



905 Parkview Blvd, Lombard, IL 60148
(p) 630-812-2300, (f) 630-812-2301

AAA Academy - Hosted VoIP
DETAILING SUMMARY FOR TOTAL ELIGIBLE SLD CHARGES
FOR THE E RATE YEAR 19, JULY 1, 2016 TO JUNE 30, 2017

AAA Academy
IT Department

DETAILED BILLING School/Site - (INTERNET) -- SEPTEMBER 2016

Site Name: AAA Academy
Project Name: **E-RATE YEAR 19 - Internet**
School Address: 13801 Chatham St, Blue Island, IL 60406

Part #	DETAILED DESCRIPTION	QUANTITY	UNIT PRICE	TOTAL CHARGES	TOTAL INELIGIBLE CHARGES	TOTAL ELIGIBLE CHARGES	SLD FUNDING RATE	SLD REIMBURSABLE CHARGES	SCHOOL NONREIMBURSABLE CHARGES	TOTAL SCHOOL COSTS 100% INELIGIBLE + DISCOUNTED AMT
CC-INTERNET	Comcast Secure Internet Access 100 Mbps	1	\$2,655.00	\$2,655.00	\$0.00	\$2,655.00	90%	\$2,389.50	\$265.50	\$265.50
CC-ETHERNET	Comcast Connectivity for Internet 100 Mbps	1	\$2,160.00	\$2,160.00	\$0.00	\$2,160.00	90%	\$1,944.00	\$216.00	\$216.00
CC-WAN	WAN Service for Internet Including 1 Cisco 3900 Layer 3 Switch and 1 C	1	\$830.00	\$830.00	\$0.00	\$830.00	90%	\$747.00	\$83.00	\$83.00
Federal Fees & Taxes	USF, TRS, Annual Regulatory, IL Excise Tax, ITAC, Infrastructure Maint	1	\$367.47	\$367.47	\$0.00	\$367.47	90%	\$330.72	\$36.75	\$36.75
PROJECT TOTALS				\$6,012.47	\$0.00	\$6,012.47		\$5,411.22	\$601.25	\$601.25



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AAA Academy - Hosted VoIP
DETAILING SUMMARY FOR TOTAL ELIGIBLE SLD CHARGES
FOR THE E RATE YEAR 19, JULY 1, 2016 TO JUNE 30, 2017

AAA Academy
IT Department

DETAILED BILLING School/Site - (INTERNET) -- JULY 2016

Site Name: AAA Academy
Project Name: **E-RATE YEAR 19 - Internet**
School Address: 13801 Chatham St, Blue Island, IL 60406

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AAA Academy - Hosted VoIP
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AAA Academy
IT Department

DETAILED BILLING School/Site - (INTERNET) -- AUGUST 2016

Site Name: AAA Academy
Project Name: **E-RATE YEAR 19 - Internet**
School Address: 13801 Chatham St, Blue Island, IL 60406

Part #	DETAILED DESCRIPTION	QUANTITY	UNIT PRICE	TOTAL CHARGES	TOTAL INELIGIBLE CHARGES	TOTAL ELIGIBLE CHARGES	SLD FUNDING RATE	SLD REIMBURSABLE CHARGES	SCHOOL NONREIMBURSABLE CHARGES	TOTAL SCHOOL COSTS 100% INELIGIBLE + DISCOUNTED AMT
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