

April 23, 2018

MB Docket No. 18-91

Charter Spectrum has caused indisputable harm and knowingly acted in contract violation.

The Super Bowl is a celebration of The United States of America: A Land of opportunity, challenge, freedom and endeavor. The Super Bowl occurs only once a year. My right to watch and experience this great game, in the comfort of my home, was premeditatedly stolen from me by Charter Spectrum.

Once in four years the peoples of the world are joined through the wonders of the Winter Olympic Games: With great anticipation I look forward to being a member of this global audience. I was overcome by shock when it was discovered that Charter Spectrum knowingly denied me this right.

Further, many of the informative and entertaining programs our Family views, have been selectively cancelled by Charter Spectrum.

We have dutifully remitted our timely payments to Charter Spectrum. Full reimbursement of our payments will hardly touch the lost we have endured.

Respectfully, Jim Wallace