

I am a Charter Spectrum cable subscriber in Jackson Hole, Wyoming

I pay Charter Spectrum to deliver standard cable channels. I pay extra to receive the Tennis Channel. I pay for Internet service.

Charter Spectrum failed to provide NBC broadcasts of the Super Bowl and the Winter Olympics as offered and which I paid for.

Charter Spectrum's Tennis Channel service suffers frequent outages, including during the quarterfinals, semifinals, and finals of the Indian Wells ATP/WTB tournament.

Charter Spectrum's Internet service suffers frequent outages.

Charter Spectrum's has denied these failures and refused to provide reasonable credit for services I paid for but which were not delivered.

Charter Spectrum's DVR service is obsolete. Because of integration of program guides and other features it is not practical to use a third party DVR on the Charter Spectrum system so I am stuck with Charter Spectrum's obsolete functionality.

I am a Comcast cable subscriber at a different location in California. Comcast service is superior to Charter Spectrum's in all respects.